

iTV USER GUIDE

live life ahead.

HOME
TELECOM

Welcome

THE NEW WAY TO WATCH



Home Telecom's next generation video is different than anything you have seen before. It isn't cable...it's better! You will not only watch great channels, but you'll also get enhanced features! Watch what you want – sports, movies, news, cartoons, dramas, comedies – anything you can imagine is there. Watch when you want – with features like Autotune, Video On Demand and LOOP HD Whole Home DVR capabilities. Watch how you want – high definition video and sound. So sit back, relax and enjoy the future!

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1 Remote Control Basics

Entone URC 4 Remote Control Layout

Device Selection

Press to control your TV, STB, or Auxiliary Device

*Playback Controls

Control playback of DVD or PVR (DVR)

DVR & LIVE TV

Press **●** to use the DVR functions, and press **●** to perform a search

OPTIONS

Change the Aspect Ratio, language, and more

OK

Enter a choice you have selected

BACK

Return to the previous selection

VOL + / -

Adjust volume

MUTE

Toggle Audio on/off

Number Pad

Use to enter a channel number, password, or PIN

INPUT

Choose between TV connections

POWER

Turn a selected device on or off

Record

Begin recording

MEDIA & MOVIE

Press **●** to go directly to My Library .Press **●** to go to the On Demand menu.

MENU

Display main menu

INFO

Display information about the current program

Direction Buttons

Move the highlight in menu screens

EXIT

Exit current menu

GUIDE

Display the interactive program guide

CH Up/Down

Change the channel

LAST

Return to the previous channel

CC

Closed Captioning on/off controls



1 Remote Control Basics

Turn Your Set Top Box or TV On or Off

The device selection buttons tell your remote whether you want to control your set top box or your television.

To turn your TV on or off, press the **TV** button then the **POWER** button.

To turn your set top box on or off, press the **STB** button and then the **POWER** button.

If pressing **POWER** turned the wrong device on or off, press the **POWER** button again, press the appropriate device selection button (**TV**, **STB**, **AUX**) and press **POWER** once more.

Note: It is not necessary to turn your set top box off. The information packet that comes with your remote control will give you other set-up options for your remote control.

Note: Your remote control must have the remote code programmed in before it can send the correct signals for your TV. If the list of TV brand codes was not included in your installation pack, please contact customer service.

Change Channels

The **CH ▲ / ▼** button will change channels up or down one at a time.

The **Number Pad** can be used to directly enter a channel number.

GUIDE will display the Interactive Programming Guide so you can find a program you like. If the program is on now, you can tune to the channel showing it. If not, you can set a scheduled event to remind you when it does come on. If your set top box supports recording, you can schedule a recording for the program.

For more information on how to use the Guide, see section **5 Guide**.

For more information on setting Reminders, Autotunes and Recordings, see **Setting a Reminder, Autotune or Recording** in section **6 Guide - Alerts & Recording**.

Adjust Volume

The **VOL + / -** button will adjust the volume gradually.

The **MUTE** button will quickly turn the sound on and off.

1 Remote Control Basics

System Buttons

There are a number of buttons on your remote that display different features of your service.

MENU displays the Menubar when in cable [STB] mode, and in [TV] mode you will see your TV's menu. The Menubar provides quick access to every feature supported by your service.

For more information about the Menubar, see section **4 Menubar**.

INFO displays the Infobar, a feature that lets you see information on what you're watching, what's coming on next, and what's on other channels.

For more information on the Infobar, see section **3 Infobar**.

EXIT causes your set top box to exit whatever screen you are seeing and return you to normal TV viewing. If you ever get lost on a screen, it is always safe to press **EXIT** and then start over.

2 How To Use This Book

Layout

Instructions are paired with screen shots to illustrate the process and provide confirmation of what you should see on your TV.

Section headings and on-screen text, such as screen titles, messages and options are shown in **Blue Bold Type**.

Buttons on the remote control are represented by a graphic of that button, or **Red Bold Type** when a graphic cannot be shown.

Color-Codes & Icons

Program listings may display icons based on settings for a particular program.

Program Attributes

-  New Episode (not a re-run)
-  Program in High Definition
-  Autotune
-  Reminder
-  Record*
-  Series-Record*
-  Series Record Episode Skipped*
-  Closed Captioned
-  Dolby Digital Audio
-  Favorite
-  Alert Symbol
-  Lock Program
-  Live TV
-  Whole Home DVR

****Record and Series Record only appear if your set top box supports recording.***

All menubar icons and explanations are in section **4 Menubar**.

Note: Home Telecom uses the last four digits of your Video Network number for your password, and your default PIN code is Zero (0). For instructions on changing the default PIN code, go to page 52 Settings - Editing a User Account.

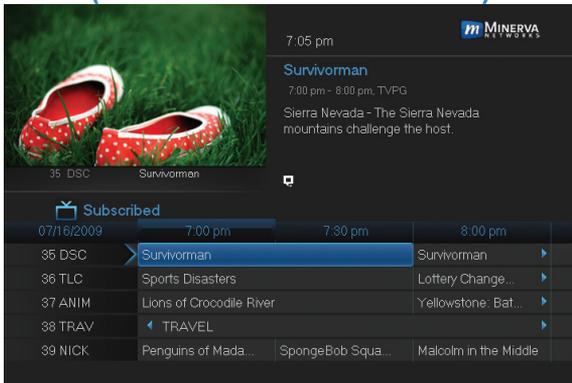
2 How To Use This Book

Changing Your Onscreen Guide

The graphic colors and background on the electronic program guide themes may be different than the ones shown in this guide but the operations and features are the same.

This User's Guide uses the NuBlu theme to provide the instructional screenshots. You can change your Home Telecom default theme to match the NuBlu in this User's Guide.

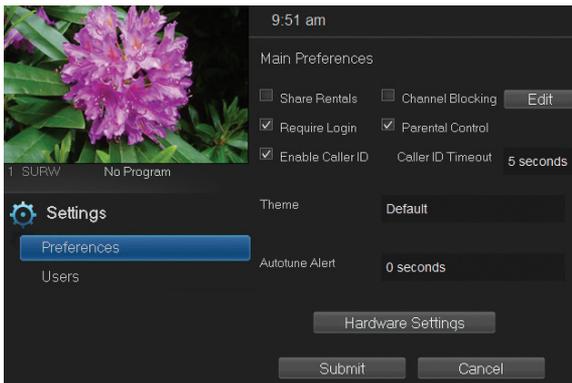
NuBlu (as shown in this User's Guide)



Guide



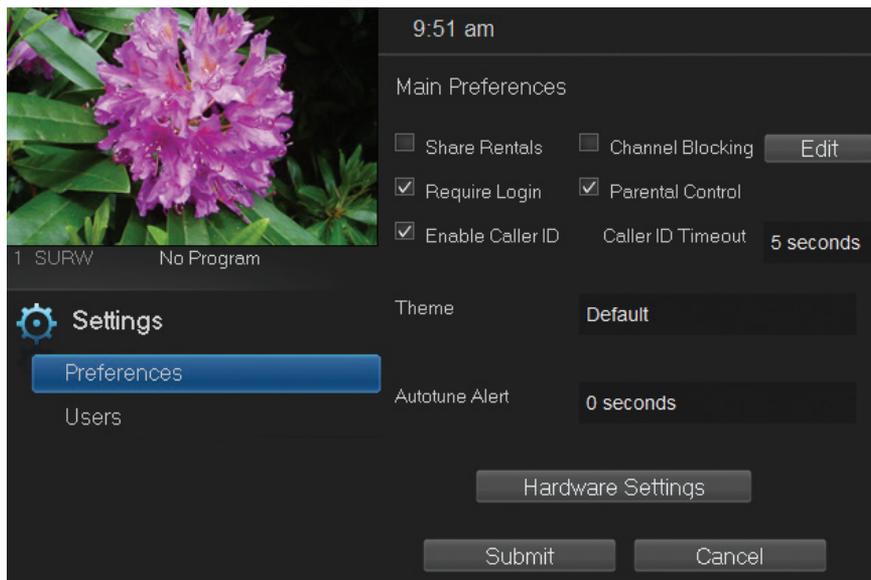
Menu



Step 1: Press **Menu** on your remote. Use your **Arrow Keys** to scroll to the **Settings** icon. You will have to enter a password to enter **Settings**. **Preference** under **Settings** will be highlighted. Navigate to the bar space across from **Theme** and press **OK** on the remote.

Note: The last 4 digits of your account number will be your default password.

2 How To Use This Book



Step 2: The **Theme** box will show right and left arrows. Use your right and left **Arrow Keys** on your remote to show **NuBlu**, then push **OK** on your remote to select the **NuBlu** theme.

Step 3: Scroll down to **Submit** and press **OK**. A message will appear saying that your settings were successfully updated. Press **OK**. Another message will state that a resource change has been detected which requires a reboot. Press **OK**. Your television system will go through the transition of reformatting the look of your Guide and Menu. It may take several minutes for your set top to complete the reboot process. Please be patient. Your TV will return with the **NuBlu** theme.

Step 4: If you want to change your theme in the future, simply use the same process.

3 Infobar



Introducing The Infobar

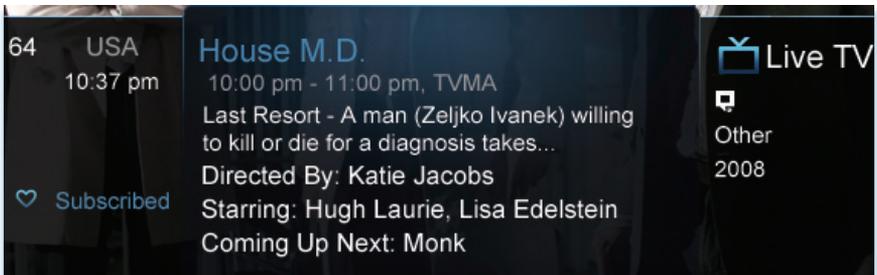
The Infobar is a quick way of finding information about the show you are watching, what comes on later, and what is on other channels.

Go To The Infobar

There are three ways to make the basic Infobar appear.

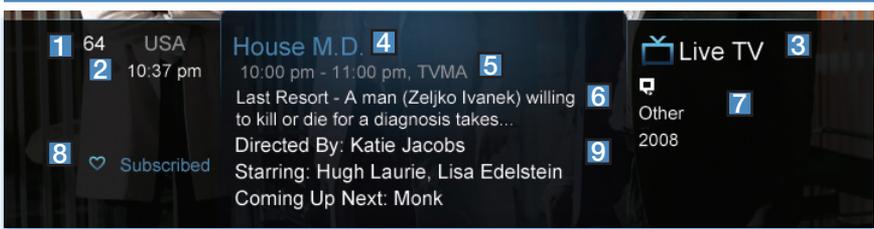
1. Press **INFO** on your remote control.
2. Press the **Up** or **Down Arrow Keys** on your remote control.
3. The basic Infobar will also appear any time you change channels.

Once the Infobar is active, press **INFO** again to display the detailed Infobar. It adds information on directors, actors and the name of the next program.



3 Infobar

Infobar Layout



1 Channel Name & Number

The name and number of the channel currently listed in the Infobar.

2 Current Time

3 Program Type

Indicates whether you are watching Live TV, a recorded program, or a Pay-Per-View program. This may also indicate if the program is Blocked/Restricted because of parental controls or that the Emergency Alert System is active.

4 Program Name

5 Program Start Time, End Time & Rating

6 Program Summary

7 Additional Program Information

Indicates the type of program (movie, sports, etc.), Closed Captioning, Dolby Digital audio, and year of original release.

8 Current Favorites List

9 Director, Stars & Coming Up

The detailed Infobar will list the director and stars of a program, along with the name of the next program on this channel. If you do not see director and actor information, you may need to press INFO again on your remote control to access the detailed Infobar.

3 Infobar

Using the Infobar

Step 1: Go To The Infobar

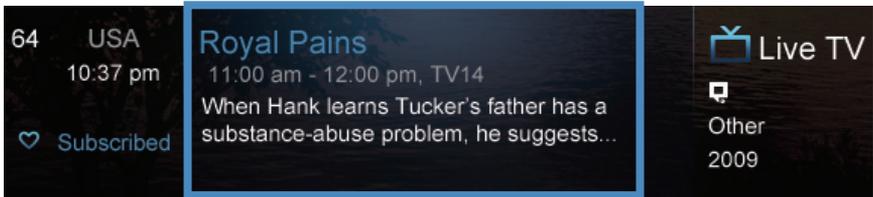
Press **INFO**, the **Up or Down Arrow Keys**, or change channels.



Step 2a: See What's On Other Channels

Press the **Up or Down Arrow Keys** to scroll the Infobar through what is showing on other channels without actually changing channels.

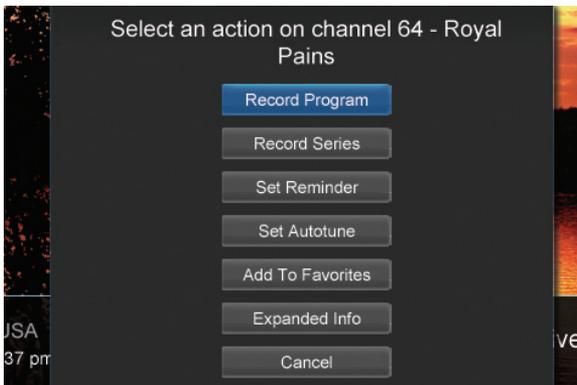
If you find something you would rather watch on another channel, press **OK** to tune to that channel.



Step 2b: See What's On Later

Press the **Right Arrow Key** to scroll ahead to upcoming programs for the channel listed on the Infobar.

Press **OK** while viewing info on a future program to bring up these options.

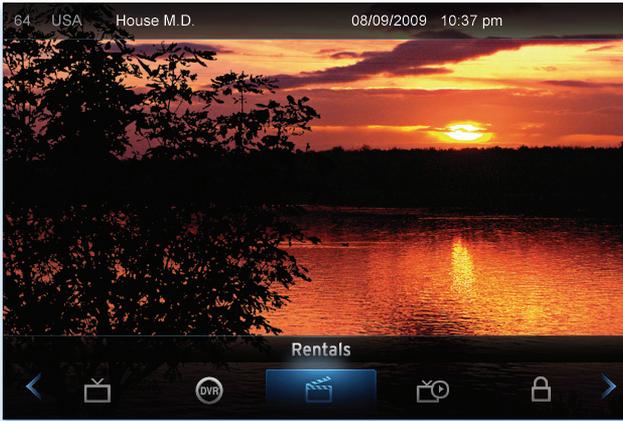


Press the **Left Arrow Key** to scroll back to the current channel listing. To exit the Infobar completely, press **Exit** on your remote.

Note: Recording options will not be available if your set top box doesn't support those features.

4 Menubar

Introducing the Menubar



The Menubar is a quick and easy way to access any feature of your service.

Go To the Menubar

To display the Menubar, press **MENU** on your remote control. Press the **Left/Right Keys** on your remote control to move the highlight through the menu. Press **Menu** again to exit or press **Exit** on your remote control.

Understanding the Menubar

Guide



Guide will bring up the program guide. For information on Guide, please see section **5 Guide**. To record or edit a recording, please see section **6 Guide - Alerts & Recording**.

PPV



PPV jumps directly to the Pay Per View channels in the program guide. For information on PPV, please see section **9 Pay Per View**.

DVR



DVR allows you to watch existing recordings, access a list of scheduled recordings, and edit and sort both. You can also create a recording (Schedule Event) and prioritize conflicting series recordings. For information on DVR, see section **8 DVR**.

On Demand



On Demand provides access to Video On Demand movies and programs available to rent. For information on Video On Demand, see section **10 On Demand**.

4 Menubar

My Library



My Library provides quick access to active Video On Demand purchases or programs, reminders you have scheduled, messages regarding your service, and Caller ID history (**Caller ID coming soon**). For more information on My Library, see section **11 My Library**.

Settings



Settings offers access to creating parental controls and setting blocked channels, determining how things appear on the screen (such as TV Caller ID), and creating, editing and deleting user accounts. For information on **Settings**, see section **12 Settings**.

Sign out



Sign Out allows you to sign out of the current user account. This only appears if you are using the **Enable Login** option under **Settings/Preferences**, have multiple user accounts, and have signed in with a user name and password. For information on user accounts, see **User Settings** in section **12 Settings**.

Favorites



Favorites allows you to choose, edit, create or delete a favorite channel list. For information on Favorites, see section **15 Favorites**.

Search



Search allows you to search program listings or Video on Demand rentals by title or key words. For information on Search, see section **16 Search**.

Web



Email



Web & Email allows you to browse the Internet and check your Home Telecom Email. For information on Web and Email, see section **17 Web & Email**.

Widgets



Widgets offers access to headlines in news, sports, finance, Twitter access, and weather information. For more information on Widgets, please see section **18 Widgets**.

My Media



My Media enables you to play and manage digital media content (video, pictures, and music) that is stored on devices that have a DLNA (Digital Living Network Alliance) server/ application installed. For more information, see **19 My Media**.

Cloud TV



Cloud TV gives you the opportunity to access and watch a variety of internet programs on your TV screen. For information on Cloud TV, see section **20 Cloud TV**.



5 Guide

Introducing Guide

Guide is the place to quickly find out what's on now and what's playing later. You can set Reminders or Recordings for upcoming programs in Guide.

Go To Guide

There are two ways to go to Guide.

You can press **GUIDE** on the remote control. You could also press **MENU**, scroll to **Guide** icon, and press **OK**.

Getting Around Guide

To navigate Guide...

- Move to a channel by entering the channel with the **Number Pad (0-9)**.
- Use the **Arrow Keys** on the remote to move the highlight through the Guide, channel by channel.
- Press the **Up** or **Down Arrows** to move the highlight to view what programs are currently showing on different channels.
- Press the **Left** or **Right Arrows** to move the highlight to view what future programs will be showing up to 7 days into the future.
- Press **Page Up** or **Page Down** to jump up or down one screen of listings.
- Press **OK** to preview a current highlighted show on the Guide in the upper-left corner of your TV screen. To view the program full screen, press **OK** again.
- Continuing to press the **Guide** key on your remote will switch the **Favorite** list to **All**, **Subscribed**, **HD**, **PPV**, and any **Favorites** lists that you have created. This causes the Guide to only display the channels included on each list. Cycling to **All** will display all available programming.
- Press **EXIT** to leave the Guide.

Favorites List in Guide

A Favorites list allows you to select channels you watch most often, placing them on a list that is quickly accessed in **Guide**. For more details about creating, editing, or naming a Favorites list, see section **13 Favorites**.

Note: If you can't see all your channels, you may be limited by the Favorites list you've selected. Selecting All will display all available programs. Other Favorites lists will only display the channels you've previously added to that list.

HDTV Programming

Programs available in HD will appear in Guide with a blue **HD** icon next to the name of the program. In order to watch HD programming, you will need an HDTV-capable set top box and TV, and may need to subscribe to an HD channel package.



Guide Layout

Channel Line-Up / Favorites

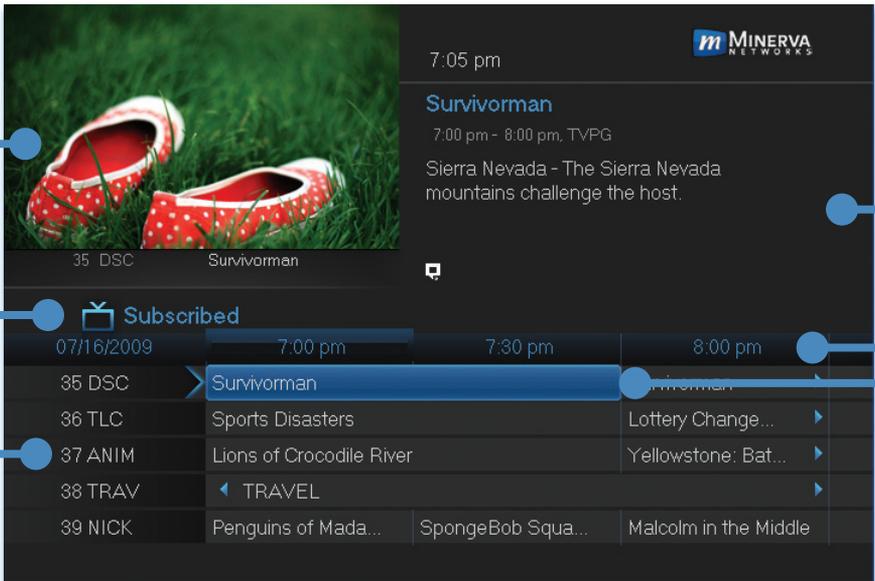
Indicates the channel line-up or Favorites list currently in use.

Info Area

Provides information about the currently highlighted program.

Program Preview

Allows you to watch TV while you are in Guide.



Highlight

Indicates what program listing is currently in focus.

Program Listings

Shows channel number, channel abbreviation, and program listings for each channel. Program listings may include icons to indicate a setting or feature for a particular program.

Listing Date/Time

Shows the date and time (divided into 30-minute increments) for the programs currently shown in Guide.



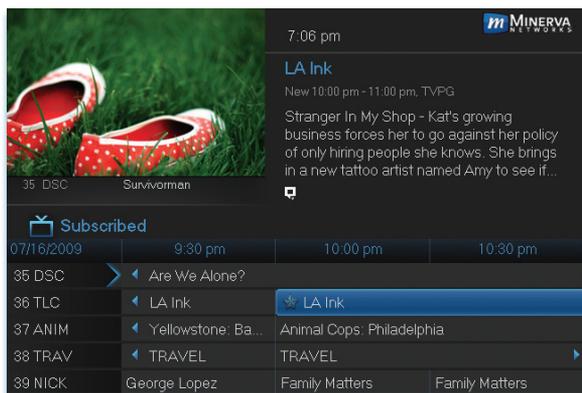
6 Guide - Alerts & Recordings

Introducing Alerts & Recordings

In this section, you will learn about how to schedule and edit a one-time recording and series recording. You will view the recordings under the DVR icon.

Setting a Reminder, Autotune or Recording

A Reminder informs you a program is about to come on. An Autotune automatically changes the channel when the program is about to start. A Recording will automatically record the program to your set top box. On the **Schedule Event** screen, you can edit the channel number, time, type of timer (**Recording**, **Reminder**, or **Autotune**), and frequency of the event. See **7 Recording** and **8 DVR** for more details on **Schedule Event**.



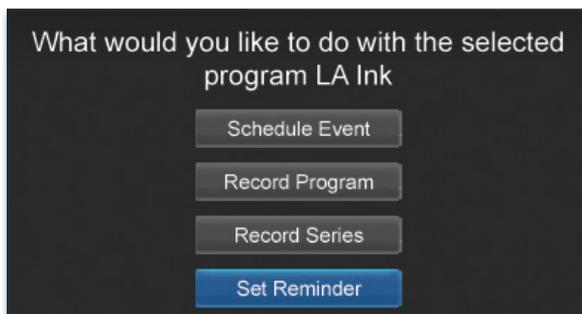
Step 1: Pick a Program

Pull up the Guide and find the future program you wish to view. Highlight the program listing and press **OK**. A pop-up menu will appear.

Note: The pop-up menu options may vary depending if your STB is DVR-enabled, or what type of program you selected to record.

Step 2: Set the Reminder, Autotune, or Record

Highlight **Record Program**, **Set Autotune**, or **Set Reminder** and press **OK**. You will then be returned to Guide.



See **7 Recording - Quick Recording** for how to record a currently playing program.



Subscribed		
07/16/2009	9:30 pm	10:00 pm
36 TLC	LA Ink	LA Ink
37 ANIM	Yellowstone: Ba...	Animal Cops: Philadelphi
38 TRAV	TRAVEL	TRAVEL
39 NICK	George Lopez	Family Matters
40 TVL	She's Got t...	She's Got the Look

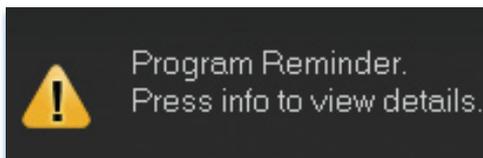
Step 3: Return to Guide

The program listing now shows an icon.

Reminder set

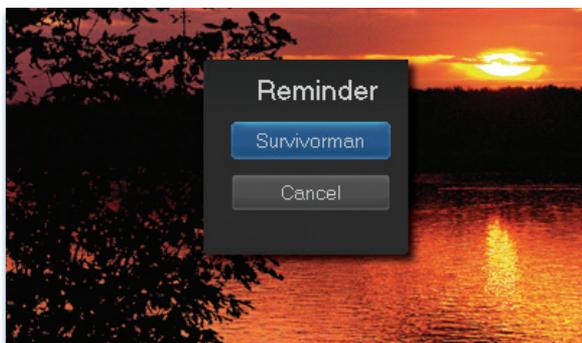
Autotune set

Recording set



Step 4a: Your Reminder

A few minutes before your program comes on, a box will appear on your screen telling you that you have a Reminder.



Press **INFO** to display the Reminder.

Highlight the button showing the program name and press **OK** to watch the program. Highlight **Cancel** and press **OK** to ignore the Reminder.



Step 4b: Your Autotune

Just before the program begins, a message will display, giving you the option to tune in or cancel. If nothing is selected, your TV will automatically tune to the new program.



6 Guide - Alerts & Recordings

Step 4c: Your Recording

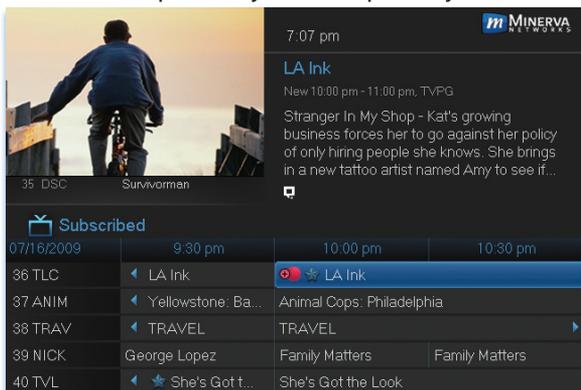
If you set a future recording, your set top box will record it for you once your program begins (see [7 Recordings](#) for more details).

To watch your recording, go to [8 DVR - Recorded Programs](#).

Editing a Recording

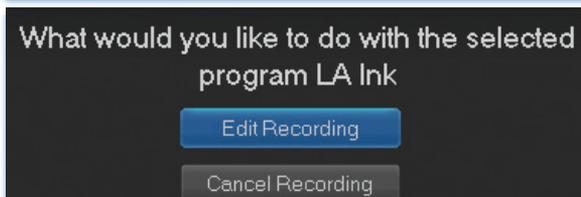
Note: Recording option is not available if your set top box doesn't support functionality.

Once you have created a recording, you can adjust when the recording begins or ends. This ensures nothing is missed in case the broadcaster's time doesn't precisely match up with yours.



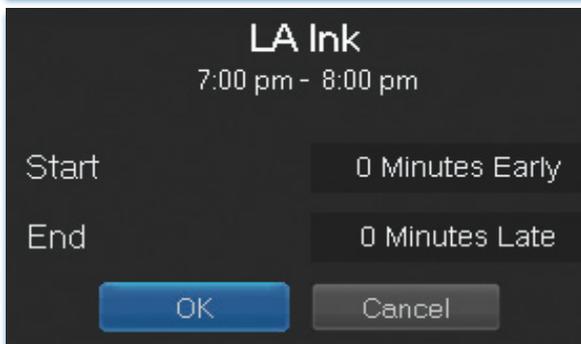
Step 1: Pick an Upcoming Recording

Locate the program to be recorded. Highlight its listing and press **OK**. You can locate the program by finding on the Guide or by accessing through the To Record option on the DVR menu.



Step 2: Edit Recording

From the options shown for this program, highlight **Edit Recording** and press **OK**.



Step 3: Select Start & End Times

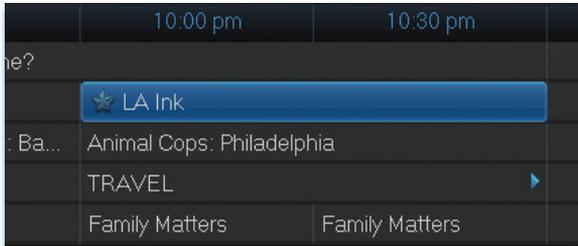
Arrow Up or **Down** to choose **Start** or **End** and press **OK**. Once you see arrows above and below the **Start** or **End** box, **Arrow Up** or **Down** to adjust the **Start** or **End** time.



Setting a Series Recording

Note: Recording option is not available if your set top box doesn't support functionality.

If you choose to record a program that is part of a regular series, you will be offered the option to record the series. This allows you to record every episode of a favorite program.



Step 1: Pick a Program

Find any episode of the series you want to record. Highlight the program listing and press **OK**.

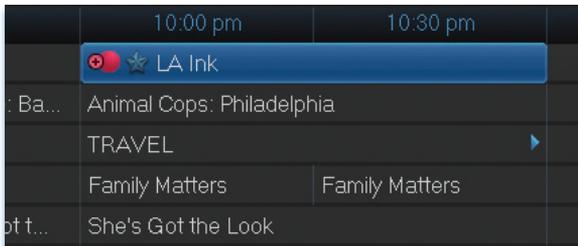


Step 2: Set the Recording

Highlight **Record Series** and press **OK**.

Step 3: Return To Guide

Once you have set the series recording you will be returned to Guide.



The program listing now shows an icon next to the program's name.

 Series Recording set

Every upcoming episode of the series will be recorded.

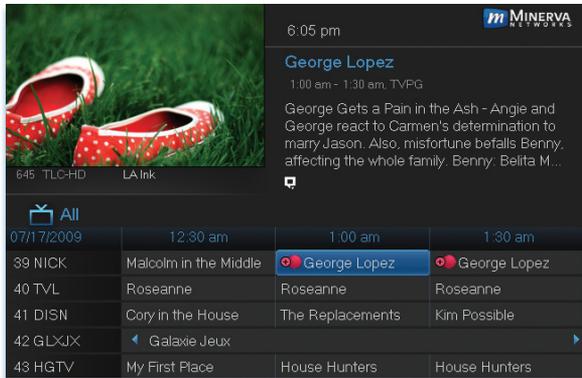


6 Guide - Alerts & Recordings

Editing a Series Recording

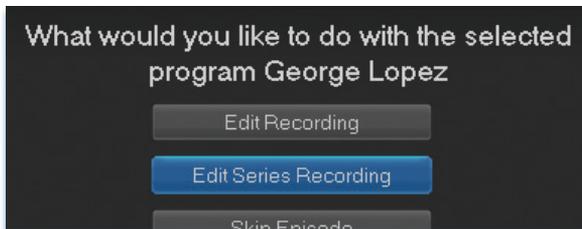
Note: Recording option is not available if your set top box doesn't support functionality.

Once you have created a series recording, you can adjust several recording preferences in the Edit Series Recording menu.



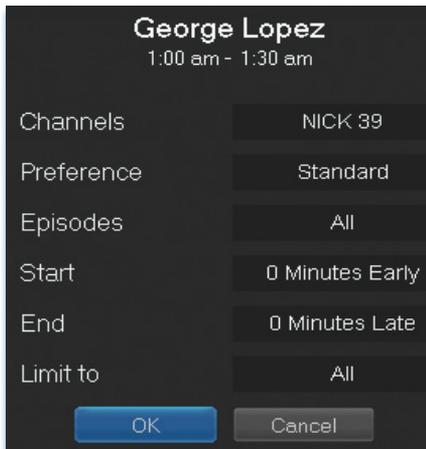
Step 1: Pick a Series Recording

Locate any program in the series to be recorded. Highlight its listing and press **OK**. You can locate a program by finding on the Guide or by accessing through the To Record option on the DVR menu.



Step 2: Edit Series Recording

From the options shown for this program, highlight **Edit Series Recording** and press **OK**.



Step 3: Adjust Series Recording Options

Arrow Up or **Down** to choose an option and press **OK**. Once you see arrows above and below the options setting box, **Arrow Up** or **Down** to adjust that setting.



Channels determines whether the series is recorded when aired on the channel originally set to record, or record the series on whatever channel airs it.

Preference determines whether to record the program when shown in standard definition or only when shown in high definition.

Episodes determines whether to record re-runs and new episodes of the series or only new episodes.

Start and **End** determines how much time to add at the start and end time of the recording so that none of the program is missed.

Limit To determines how many episodes of the series are saved. If set to anything other than **All**, the system will delete the oldest recorded episode of the series once the limit is reached.

Once you have adjusted the series settings, highlight **OK** and press **OK** to save your changes.

Skipping an Episode

Once you have created a series recording, you can manually skip any episode.



Step 1: Pick the Episode

Locate the episode in the series you want to skip. Highlight its listing and press **OK**.

Step 2: Skip the Episode

Highlight **Skip Episode**

Skip Episode

and press **OK**. You will be returned to Guide and the red dots on the episode listing will turn grey  to indicate you are skipping that episode. If you decide to record this episode after all, repeat this procedure and choose **Record Episode** from the options shown and press **OK**. The dots will become red again.



6 Guide - Alerts & Recordings

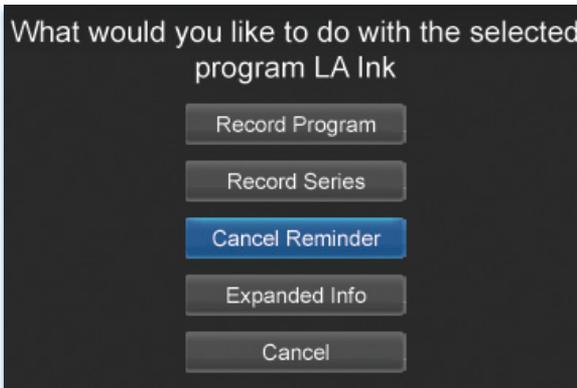
Canceling an Autotune, Reminder, Recording, or Series Recording

You can cancel any event you have previously scheduled directly from Guide.



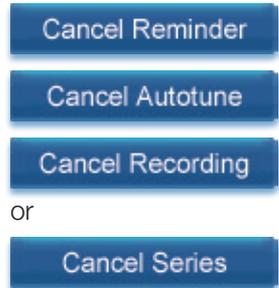
Step 1: Pick the Program

Highlight the program with the event you want to cancel and press **OK**.



Step 2: Cancel the Event

Depending on the type of event you are canceling, your options will be:



Highlight the option you wish to cancel and press **OK**. A **Yes** or **No** confirmation screen will appear. Highlight **Yes** and press **OK** to confirm.

Step 3: Return to Guide

After you press **OK**, you will return to the Guide.

Additional Information on Canceling Events

A list of your Reminders and Autotunes is located in **11 My Library - Reminders** and can be canceled from there.

To cancel scheduled recordings, see **8 DVR - To Record**.

7 Recordings

Recordings

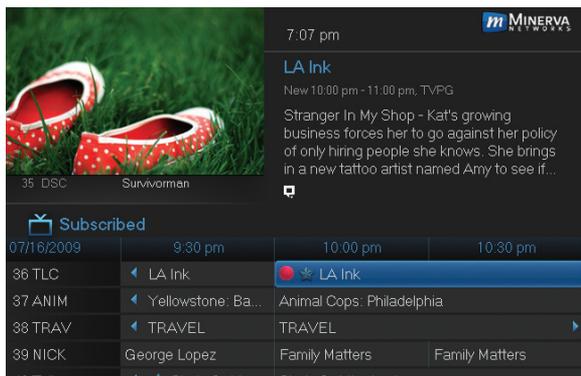
Creating recordings and pausing live TV both require a DVR (Digital Video Recorder). In this section, you will learn several other ways to record besides those covered in [6 Guide - Alerts & Recordings](#).

Quick Recording

The fastest and easiest way to begin recording is to use the **RECORD** button on your remote control.

Step 1: Start Recording

While watching a program, press **RECORD**. Recording will begin immediately.



You can also start a quick record in [Guide](#).

Highlight a program you want to record using the **Arrow Keys** and press **RECORD**.

If the program is currently on, recording will begin immediately. The program will be recorded until it is scheduled to finish. To

manually stop the recording before it is finished, press **STOP**.

General Guidelines About Recordings

Your TV can even be turned off and recording will take place.

You can record one program and watch a different live program or recording simultaneously.

Multiple recording capabilities will vary depending on a variety of factors. Please contact your local Home Telecom office for more information on your capabilities.

Pausing Live TV

Recording capability also allows you to pause live TV. While watching a live program, hitting the pause button will temporarily store what you have watched. You can resume watching by pressing the play button.

7 Recordings

Controlling Live TV

While watching a recorded program or live TV, you can use the **Playback Control Buttons** to control video playback.

▮▮ Press **PAUSE** on your remote control to pause the program. Programs can be paused as long as the current channel is not changed.

▶ Press **PLAY** to resume watching.

◀◀▶▶ Press **REWIND** or **FAST FORWARD** to reverse or advance playback from the current point. Press repeatedly to increase **FAST FORWARD** or **REWIND** speed.

■ Press **STOP** to exit playback of the program.



The Pause live TV bar appears whenever you pause, rewind or fast forward live TV.

The center area indicates the amount of program saved. The “I-bar” shows where you are within that range.

The far left box indicates the current playback function.

The far right box indicates the current time.

DVR Playback Controller



Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed.

The box to the left indicates the playback function in use.

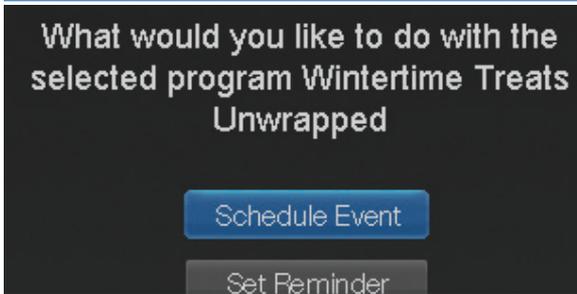
The bar in the middle gives a visual representation of where you are in the recording.

7 Recordings

Schedule Event

With **Schedule Event**, you can select the channel, date, start and stop time, duration, and frequency of a recording. It is helpful when you want to record or watch a portion of a program on a recurring basis.

Accessing the Schedule Event Screen



There are two ways to access the screen.

Option 1:

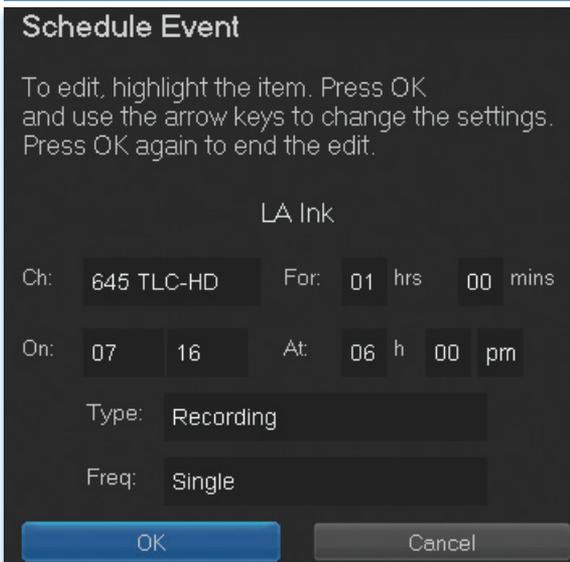
When you select a future program in **Guide** and press **OK**, select the **Schedule Event** option from the pop-up menu.

The **Schedule Event** screen is populated from the channel you were watching and will change when you select a future program in the Guide.

Option 2:

Press **MENU** on your remote control, navigate to **DVR**, then scroll down to **Schedule Event**, and press **OK**.

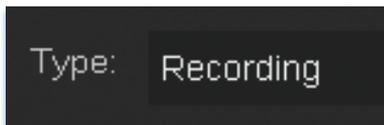
Configuring the Schedule Event Screen



The information (the date, program name, channel, time, and frequency of recording) is listed on the **Schedule Event** screen.

If information is incorrect, highlight it and press **OK**. **Arrow Up** and **Down** on your remote to enter the correct information and press **OK**.

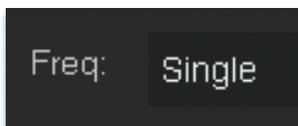
7 Recordings



Set Type of Event

Arrow Down and highlight **Type** and press **OK**. The highlight will become left/right arrows.

Arrow Left or **Right** until you see the event type you want (**Recording**, **Autotune**, **Reminder**), then press **OK**.



Set Event Frequency

Arrow Down on your remote and highlight **Freq** and press **OK**. The highlight will become left/right arrows.

Arrow Left or **Right** on your remote until you see the frequency you want (**Single**, **Weekly**, **M-F**, **Every Day**), then press **OK**.

Arrow Down on your remote and highlight **OK** on the **Schedule Event** screen and press **OK** on your remote. You will be returned to **DVR** menu. Press **Exit** to return to the Guide.

See **8 DVR - Schedule Event** for details on editing the **Schedule Event** screen.

Record By Search

Navigate to the Menubar by pressing the **Menu** button, highlighting the **Search** icon, and press **OK**. (See **16 Search** for complete details on **Search**.)

Once the Search topic is found, navigate to the program you want to record. Then highlight it and press **OK**.

Arrow Down to **Record Program** for a one-time recording and press **OK**. Or **Arrow Down** and highlight **Record Series** to record all episodes of the show.

See **16 Search** for more details.

Note: To view your recordings, go to chapter 8 DVR - Recorded Programs.

Introducing DVR

In DVR, you can view current recordings, see a list of future scheduled recordings, edit and cancel recordings, sort and prioritize recordings, lock recordings, and schedule a future event. Schedule Event is the only DVR feature that enables recordings in the (BLUE) DVR menu.

Go To DVR

Press **MENU**, highlight **DVR** and press **OK**.

The DVR Menu Quick Reference

Recordings

Recordings lists programs you have already recorded. Go here to watch, sort, lock, or delete these recorded programs.

To Record

To Record lists all Recording events you have scheduled, and allows you to sort or cancel any future recordings.

Schedule Priority

Schedule Priority allows you to give priority for one series recording over another in the event of a scheduling conflict. As a default, the most recently scheduled series recordings will be given the highest priority.

Schedule Event

Schedule Event allows you to create a Recording, Reminder, or Autotune event for individual or recurring programs.

Record History

Record History is a log of when recordings start, complete, or are canceled.

Recordings

The screenshot shows the DVR interface. On the left is a menu with options: Recordings, To Record, Schedule Priority, Schedule Event, and Record History. The 'Recordings' option is highlighted. The main area displays a list of recordings:

Program	Date
LA Ink	07/16/2009
MFA'S*H	07/16/2009
Survivorman	07/16/2009
WWE Superstars	07/16/2009

Below the list, a detailed view of the selected 'LA Ink' recording is shown. It includes the time '6:16 pm', the program title 'LA Ink', and the date '07/16/2009, 6:00 pm, TVPG'. A description follows: 'Kat's Back - Season 3 opens as Kat Von D returns to Los Angeles after a month-long book tour, and the shop's busier than ever—especially since Kim and Hannah left.' At the bottom right of this view, it says '6% Full'. A red arrow points from the '6% Full' text to the 'Recordings' menu item in the left sidebar.

Highlight **Recordings** and press **OK**.

A list of your recorded programs appears to the right.

In the lower right of the info area a percentage full item is shown.

This indicates the percentage of total recording space used.



8 DVR

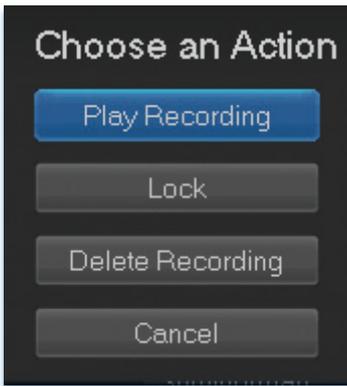
Recordings not yet watched are listed with white text; those you have previously accessed are listed with grey text. If a program is still being recorded a red dot icon will appear to the left of the program's name.

The Whole Home icon  means that the recorded program can be viewed from any set top box in the house and will appear to the left of the program's name. (See the end of this DVR section for more details about Whole Home DVR.)

Recordings: Watching a Recorded Program

Step 1: Pick a Recording

Highlight the recording you want to watch and press **OK**.



Step 2: Play the Recording

Highlight **Play Recording** and press **OK**.

Step 3: Watch the Recording

Your recording will begin playing. The Infobar will appear for a few seconds with an icon to the right to indicate you are playing a recording.

While watching your recording, you can use any of the **Playback Control Buttons** on your remote to pause, fast forward, rewind, stop, or resume play.

DVR Playback Controller



Any time you press one of the **Playback Control Buttons** while watching a previously recorded program, the DVR playback controller is displayed at the top of the screen.

The box on the left indicates the playback function currently in use.

The bar in the middle gives a visual representation of where you are in the recording.

Step 4: Return To Live TV

When the recording ends, you will have the option to keep or delete the recording and then return to live TV.

If you want to return to live TV before your recording has ended, press **STOP** (■). You will be given the option to keep or delete the recording and then return to live TV. See **Playback Controls** on your remote.

Recordings: Sorting Recordings

Highlight **Recordings** and press **OK** to bring up a list of your recorded programs. The first option will be highlighted. You can sort your recordings alphabetically by title, by the date recorded, by channel that originally aired the program, or by whether you have or have not viewed the recording.



To sort your recordings by any of the described categories, press the **Left Arrow Key** to shift the highlight to the left. Highlight the category you want to use to sort and press **OK**.

For example, if you highlight **Date** and press **OK**, your

recordings will be sorted by the date recorded with oldest at the top and newest at the bottom.

You can reverse the sort order for any category by pressing **OK** again on that category. Using the above example, pressing **OK** again on **Date** would put your newest recordings at the top and oldest at the bottom.

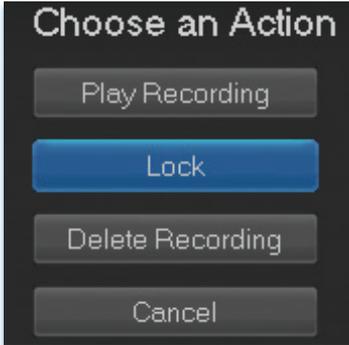
Recordings: Locking or Unlocking a Recording

Locking a recording prevents the system from deleting a program to make space for new recordings.

Note: You can still manually delete a locked recording. Locking only prevents the system from automatically deleting it.

Step 1: Pick a Recording

Highlight the recording you want to lock and press **OK**.



Step 2a: Lock the Recording

Highlight **Lock** and press **OK**.

Once a program is locked, a  appears on the recording's listing.

Step 2b: Unlock the Recording

If you select a locked program in Step 1, you will see an **Unlock** option rather than a **Lock** option.

Highlight **Unlock** and press **OK**.

When the program is unlocked, the padlock icon is removed.

Recordings: Deleting a Recording

Step 1: Pick a Recording

Highlight the recording you want to delete and press **OK**.



Step 2: Delete the Recording

Highlight **Delete Recording** and press **OK**.

Step 3: Confirm Delete

Highlight **Yes** and press **OK** to confirm, or **No** if you change your mind.

Step 4: Recording Successfully Deleted

Once you confirm the deletion, the entry for that recording is removed from the list.

Note: Once a recording has been deleted, there is no way to undo this action.

Recordings: Stopping a Program Currently Recording

Step 1: Pick a Recording

Highlight the recording event you want to stop and press **OK**.

Step 2: Stop the Recording

Highlight **Stop Recording** and press **OK**.

To Record

You can easily review and cancel programs to be recorded. Highlight **To Record** and press **OK**.

To Record: Sort Future Recordings

A list of your scheduled future recordings will appear to the right.

The list of programs to be recorded can be sorted by title, date of future recording, channel airing the program to be recorded, or recordings to be skipped or not.

For more information on sorting items in this list, see Sort Recordings earlier in this section.

To Record: Canceling a Future Scheduled Recording

Step 1: Pick a Future Scheduled Recording

Highlight the recording event you want to cancel and press **OK**.

Step 2: Cancel the Recording Event

Highlight **Cancel Recording** and press **OK**.

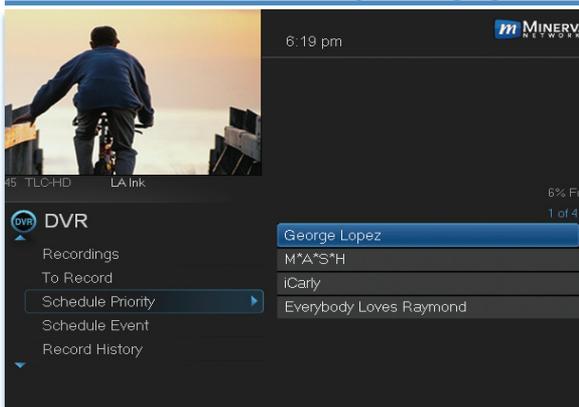
Step 3: Recording Canceled

Once you have canceled the recording event, the entry for that recording event is removed from the list.

Schedule Priority

When you create series recordings for different programs that may be scheduled for the same time, Schedule Priority allows you to pre-determine which program you want to be recorded instead of another. To go to Schedule Priority, highlight **Schedule Priority** and press **OK**.

Schedule Priority: Changing Schedule Priority



Schedule Priority lists all series recordings with the highest priority listed first.

This program will always be recorded in preference to any other series recording. As a default setting, the most recently scheduled series will take highest priority.

To adjust the priority for a series, highlight the program you would like to change and press **OK**.

You can **Move Up** or **Move Down** the program in priority. Highlight the option you want and press **OK**. If necessary, repeat this procedure until each series is in the priority order you want.

Schedule Event

Highlight **Schedule Event** and press **OK**. Setting a Schedule Event is covered in **7 Recordings**. Editing instructions are covered here.

Schedule Event: Editing a Schedule Event

Schedule Event

To edit, highlight the item. Press OK and use the arrow keys to change the settings. Press OK again to end the edit.

LA Ink

Ch: 645 TLC-HD For: 01 hrs 00 mins

On: 07 16 At: 06 h 00 pm

Type: Recording

Freq: Single

OK Cancel

You can edit the channel number, date, time, and type of scheduled event, and frequency of the event.

Highlight the setting you want to change by **Arrowing** to the item and press **OK**. Use the **Right and Left Arrow Keys** to change the settings and press **OK** on the remote to end the edit of the selected category.

When all screens are completed, press **OK** on the screen to submit your changes.

Record History

Record History is a log of all events related to your recordings such as recording started, recording completed, or recording canceled. To access, scroll down the **DVR** listings and highlight **Record History** and press **OK**.

Record History: Reviewing Record History

The screenshot shows the Record History interface. At the top, it displays the time 6:21 pm and the channel LA Ink. Below this, it shows the recording date and time: 07/16/2009 6:02 pm, and the status 'Recording Started'. A progress bar indicates 6% Full (1 of 12). The main list shows several entries: 'Rec Start: LA Ink' (highlighted), 'Recording Skipped: M*A*S*H', 'Rec Stop: M*A*S*H', 'Rec Start: M*A*S*H', and 'Recording Skipped: EverybodyL...'. On the left side, there is a menu with options: Recorded Programs, To Record, Schedule Priority, Schedule Event, and Record History (highlighted).

Press the **Up and Down Arrow Keys** on the remote to scroll through your record history.

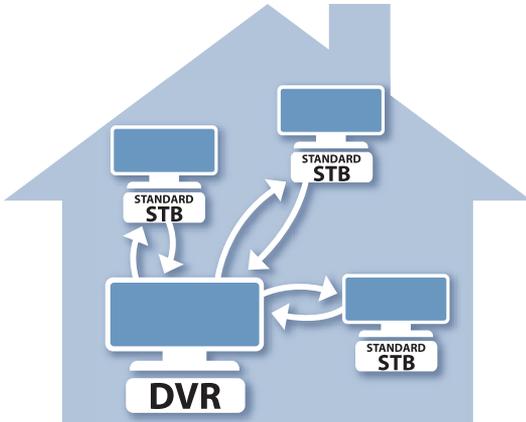
When you **Arrow** to a Recording that is labeled **Record Stop** and push **OK** on your remote, the date and start time of the recording appears

above the list of recordings. Follow the same instructions for accessing **Record Start** information.

LOOP HD Whole Home DVR

As the name suggests, LOOP HD Whole Home DVR allows other set top boxes in your household to schedule recordings, and view live or pre-recorded shows, and even pause live TV! You can also stop a recorded program in one room and continue watching it in another.

Set a Recording



You can set a recording from connected set top boxes in the household, not just the DVR. Of course, you need one DVR in the household to store and perform the recording functions for all the non-DVR set top boxes. (See [6 Guide - Alerts & Recordings](#) and [7 Recordings](#) for more details about recording.)

Non-DVR Set Top Box Recordings List

6:16 pm
LA Ink
 07/16/2009, 6:00 pm, TVPG
 Kat's Back - Season 3 opens as Kat Von D returns to Los Angeles after a months-long book tour, and the shop's busier than ever—especially since Kim and Hannah left.

45 TLC-HD LA Ink 6% Full

Recordings

- All (4)
- Date
- Title
- Channel
- Viewed/Not

LA Ink	07/16/2009
M*A*S*H	07/16/2009
Survivorman	07/16/2009

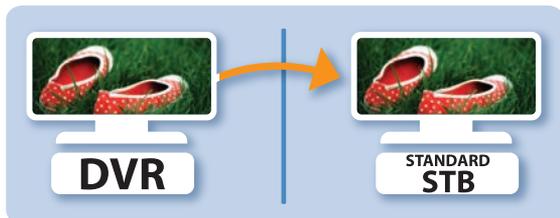
To view the list of Whole Home DVR recordings go to the Menubar, select the **DVR** icon and press **OK** on your remote. **Recordings** appears as the first listing under **DVR**. Select it and press **OK** to bring up the list. When viewing the list of Whole Home DVR recordings on a

non-DVR set top box, the Whole Home icon  will appear next to the program's name. All set top boxes (including the DVR) will have access to the recording.

Watching from Room to Room

Stop program in family room

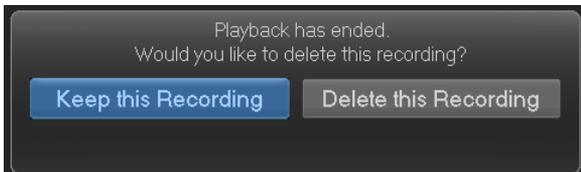
Continue watching in bedroom



You can start watching a recorded program in one room, and continue watching in another room! As an example, the below instructions are based on starting to view a recording in the family room and then continuing the recording in the bedroom.

Step 1: Stop the recording playing in the family room by pushing the **stop button** on your remote. (See the **Playback Controls** on your remote).

A screen will appear giving you a choice to either **Keep this Recording** (highlighted in the screen below) or **Delete this Recording**. Click **OK** on the highlighted **Keep this Recording**. You will then be returned to the **DVR** screen.



Choose an Action

Play Recording

Resume Play

Lock

Delete Recording

Cancel

Step 2: Once in the bedroom, bring up the Menubar and scroll to **DVR**. The first heading under **DVR** is **Recordings**.

Arrow over to the recording you had been watching, and push **OK**. A screen will appear giving you the choices of **Play Recording**, **Resume Play**, **Lock**, **Delete Recording**, and **Cancel**.

Scroll to **Resume Play** and press **OK** on the remote to resume watching the video.

Introducing Pay Per View (PPV)

Pay Per View allows you to watch exclusive sporting events and other content in the comfort and privacy of your home. Forget long lines, big crowds, expensive concessions, and seats in the “nose bleed” section.

Go To Pay Per View

You can access Pay Per View programming a couple of different ways. Using Guide, press Guide on your remote control. The Channel line-ups will change until PPV is the selected list. You can also use the **Arrow Keys** on your remote, scroll the menubar to the icon **PPV**, then press **OK**. The PPV list will appear on the Guide menu.

Buying Pay Per View

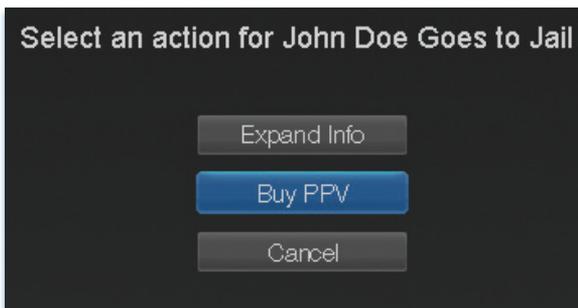


The screenshot shows a TV Guide menu for a Pay Per View (PPV) program. At the top, it displays the time 6:12 pm and the MINERVA NETWORKS logo. The program title is "John Doe Goes to Jail" with a duration of 6:00 pm - 8:00 pm and a price of \$3.99. A brief description follows: "Writer-director and star John Doe returns to the big screen in this hilarious romp, as his pistol-packin' grandmomma alter ego turns the big house upside down when she is se...". Below the description, there are channel options: 645 TLC-HD and LA Ink. A PPV icon is visible. The main menu lists several PPV options with their start times and navigation arrows:

Channel	Time	Program
80 PPV4	6:00 pm	Tomorrows Child
81 PPV5	6:30 pm	Love Me or Not
82 PPV6	6:30 pm	Rein of Terror
83 NCAR27	7:00 pm	Nascar Finals
84 PPV7	6:00 pm	John Doe Goes to Jail

Step 1: Pick the Program

Highlight the Pay Per View program you want to buy in **Guide** and press **OK**.



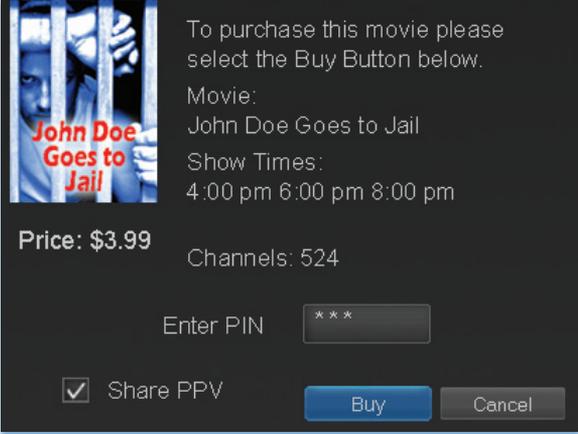
The screenshot shows a confirmation menu titled "Select an action for John Doe Goes to Jail". It contains three buttons: "Expand Info", "Buy PPV", and "Cancel".

Step 2: Buy PPV
Highlight **Buy PPV** and press **OK**.

9 Pay Per View

Step 3: Confirm Your Purchase

Highlight the box next to **Enter PIN** and enter your Pay Per View PIN using the **Number Pad (0-9)**. For more information on PINs, see section **12 Settings**.



To purchase this movie please select the Buy Button below.

Movie: John Doe Goes to Jail

Show Times: 4:00 pm 6:00 pm 8:00 pm

Price: \$3.99 Channels: 524

Enter PIN

Share PPV

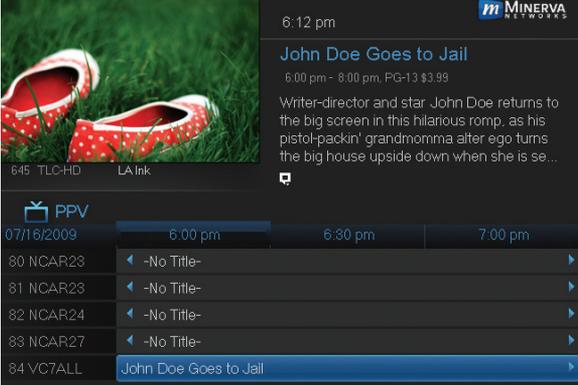
Buy **Cancel**

To share this video with other viewers in your household, highlight the check box next to **Share PPV** and press **OK**.

For more information on **Share PPV**, see section **12 Settings**.

Finally, highlight the **Buy** button and press **OK**.

Step 4: Watch Your Pay Per View



6:12 pm **m** MINERVA NETWORKS

John Doe Goes to Jail
6:00 pm - 8:00 pm, PG-13 \$3.99

Writer-director and star John Doe returns to the big screen in this hilarious romp, as his pistol-packin' grandmamma alter ego turns the big house upside down when she is se...

645 TLC-HD LA Ink

PPV

07/16/2009	6:00 pm	6:30 pm	7:00 pm
80 NCAR23	◀ -No Title-		▶
81 NCAR23	◀ -No Title-		▶
82 NCAR24	◀ -No Title-		▶
83 NCAR27	◀ -No Title-		▶
84 VC7ALL	John Doe Goes to Jail		▶

You can now watch your Pay Per View program.

If you purchased your Pay Per View program in advance, you can schedule an Autotune or Reminder so that you don't miss it. If the program is not accessed within 15 minutes of the start time, the pay per view purchase will be voided.

For more information on setting Reminders and Autotunes, see **Setting a Reminder, Autotune, or Recording** earlier in **6 Guide - Alerts & Recording**.



Introducing On Demand

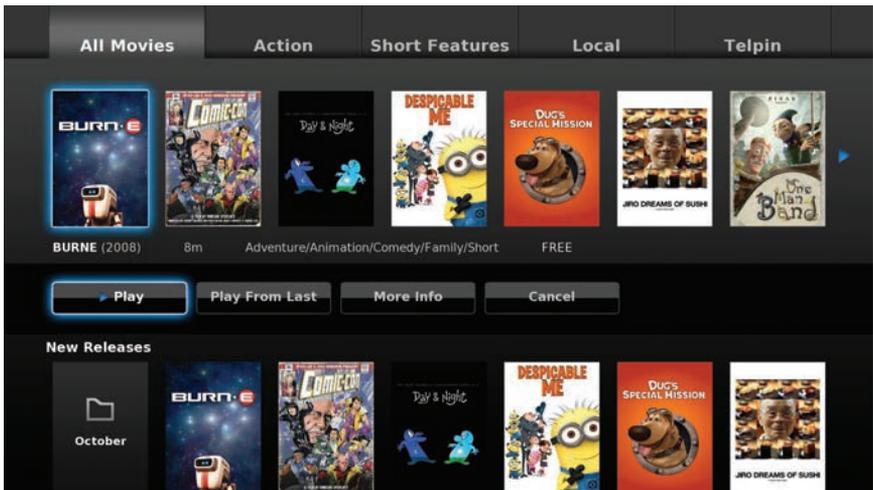
On Demand provides access to VoD (Video on Demand) movies and programs. You can pause, rewind or fast forward during viewing.

To Access

Press **Menu** on the remote control. Use the **Arrow Keys** to highlight **On Demand**. Press **OK**.

Getting Around On Demand

Rentals are grouped into categories for easier navigation. The main category selections are on the top of the screen and the listings of that category are displayed below.



Using your **Arrow Keys**, select a main category by highlighting its tab at the top, and press **OK**.

Use the **Arrow Keys** to highlight a rental listing within that category. Information for that listing will be displayed below its title.

Bringing Up the Play Menu

Bring up the **Play** menu options by pressing **OK** on your remote. **Play** options may vary by rental listing.

If the program is free or already paid for, the following options can appear:





10 On Demand

Highlight an option and press **OK** on your remote.

Play: Plays the video.

Play From Last: Resumes the video from where you left off.

More Info: Displays rental information like title, expiration date, and video length.

View Trailer: Plays the movie trailer when available.

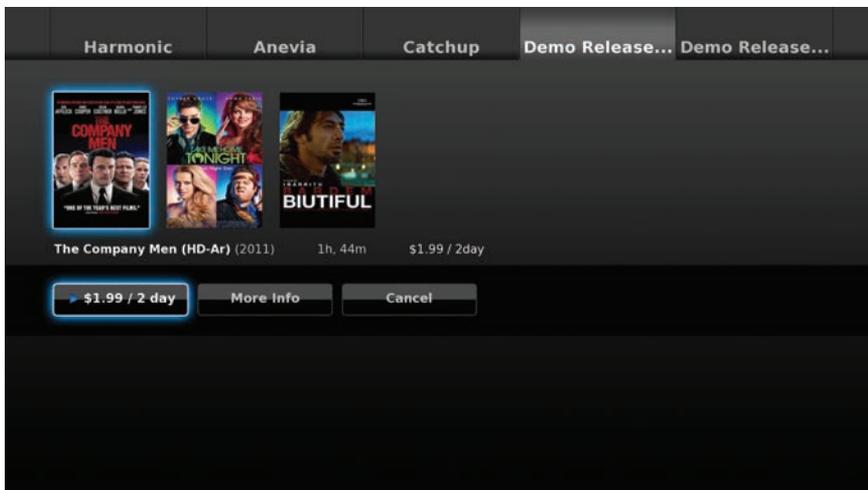
Cancel: Exits from the **Play** menu options.

Play a Program & Add It to My Library

Once you rent a program, it will also be temporarily added to your **Video** playlist under the **My Library** icon for the duration of the rental period. (see [11 My Library - Go To Rented Videos](#) for more information).

Rent a Program

To rent a movie, highlight the program and press **OK** on your remote. This will bring up the program's play options. Highlight the price button (example **\$1.99 / 2 day**) and press **OK**.



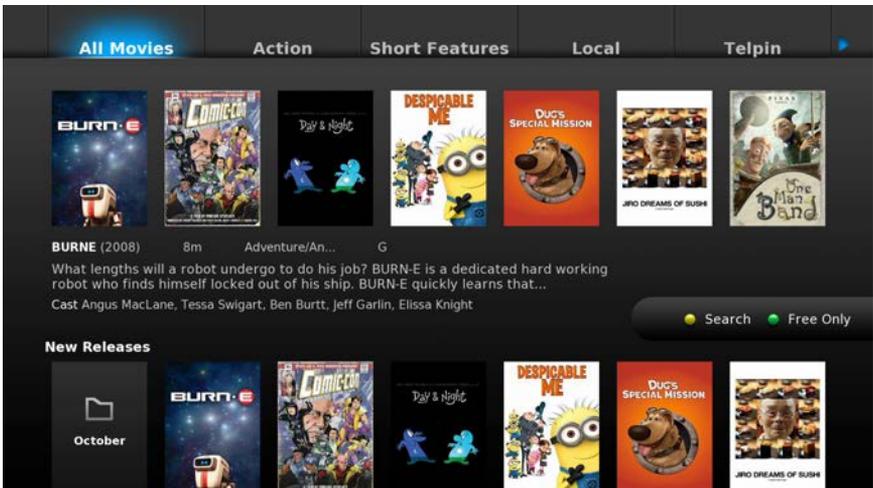
Depending on your customized settings, you may see a window asking for your PIN code. Enter your PIN code (PIN is the number zero "0" by default) and press **OK**. See [13 Settings - Working With Settings/Users](#) for adding or editing a PIN code.



Once the confirm button is highlighted, press **OK**. The movie will then begin to play. You can use the **Stop**, **Pause**, **Rewind**, **Fast Forward** and **Play** buttons on the remote control anytime during the movie.

On Demand Browse & Search Options

The yellow (●) button and green (●) button will change functions depending on which menu screen you are on. When you begin browsing **On Demand** programs, the yellow (●) button will say **Search**, and the green (●) button will say **Free Only**.

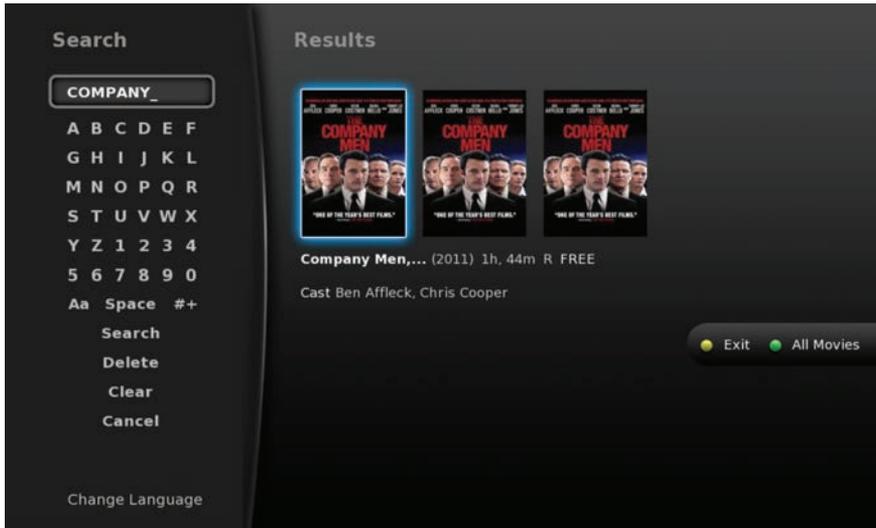


Press the yellow (●) button on your remote to bring up the on-screen keypad. Using your **Arrow Keys**, enter the program title or portion of the title to be searched.

When complete, **Arrow** to **Search** and press **OK**. The menu screen will show your search results.



10 On Demand



When the on-screen keypad is up, the yellow (●) button will change to say **Exit**. Press the yellow (●) button on your remote to **Exit** the keypad.

The green (●) button on the On Demand menu screen will toggle between showing **Free Only** programs and **All Movies**, and is accessed by pressing the green (●) button on your remote. When you toggle these options, the On Demand menu screen itself will change and show **Free Movies** and then **All Movies** (which include paid movies).

Stop a Video and Exit On Demand

If you wish to exit the video, press **STOP** on your remote to return to the last On Demand menu screen viewed.

To exit the **On Demand** menu screen and return to live programming, press **EXIT** on your remote.



Introducing My Library

My Library stores all purchased programming, a list of your scheduled Reminder and Autotune events, messages about your service, and a log of your Caller ID.

The My Library Menu

Video

Video provides access to your VOD Rentals you have purchased from On Demand.

PPV Events

PPV Events allows you to view upcoming purchased concerts, sporting events, movies, or other Pay Per View programs.

Reminders

Reminders lists all upcoming Reminders and Autotune events. From here, you can cancel a scheduled Reminder or Autotune.

Messages

Messages allows you to view any messages about your service from Home Telecom. Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades, scheduled maintenance, or billing alerts.

Caller ID

Caller ID offers access to a log of all calls you have received through Caller ID. You can review your Caller ID history and delete individual entries. (This feature will be available soon.)

Go To My Library

Press **MENU** on your remote control, highlight **My Library** and press **OK**.

Go To Rented Videos

VOD rental times can range from 24 hrs to several days. To view and play your VOD during that rental time, highlight **Video** and press **OK**.

A list of your active VOD Rentals appears to the right.



11 My Library

Watching

The screenshot shows the 'Watching' interface for the video 'CORALINE'. On the left is a thumbnail of red shoes with white polka dots on a grassy field. To the right of the thumbnail, the text reads: 'CORALINE', '1:41, PG (D), Due Date: 07/17/2009', and 'CORALINE - Coraline is a wondrously gothic fable based on Neil Gaiman's international best-selling book. A young girl walks through a secret door in her new home and discovers an...'. Below the thumbnail, it says '07/17/2009' and 'SURVIVORMAN'. At the bottom left, there is a 'My Library' menu with 'Video' selected and 'PPV Events' below it. On the right side, a list shows 'Video' with '1 of 1' items, and 'CORALINE' is highlighted in blue.

Step 1: Pick Your Video Rental

Highlight your Video Rental and press **OK**.

The screenshot shows a menu titled 'What would you like to do with this Video?'. It contains four buttons: 'Play From Last' (highlighted in blue), 'Play From Start', 'Expanded Info', and 'Cancel'.

Step 2: Play Your Rental

Highlight **Play From Start** and press **OK** to start video playback from the beginning.

If you have already watched part of the program and want to pick up where you left off, highlight **Play From Last** and press **OK**.

Introducing PPV Events

PPV Events allows you to view a previously purchased program.

Go To PPV

The screenshot shows the 'Go To PPV' interface for the event 'WWE SUMMER SLAM'. On the left is a thumbnail of red shoes with white polka dots on a grassy field. To the right of the thumbnail, the text reads: 'WWE SUMMER SLAM', '2:58, TV-PG (V), Due Date: 08/23/2009', and 'WWE SUMMER SLAM - Get ready for the biggest pay-per-view event of the summer. Don't miss John Cena, Triple H, Rey Mysterio, Jeff Hardy, Batista, Randy Orton, Edge, and all your...'. Below the thumbnail, it says 'SURVIVORMAN'. At the bottom left, there is a 'My Library' menu with 'Video' selected and 'PPV Events' below it. On the right side, a list shows 'PPV Events' with '1 of 1' items, and 'WWE Summer Slam' is highlighted in blue.

Arrow down to your topic and press **OK**. All purchased Pay Per View programs are listed to the right. Highlight the event you want to watch and press **OK** for information and other options.



Introducing Reminders

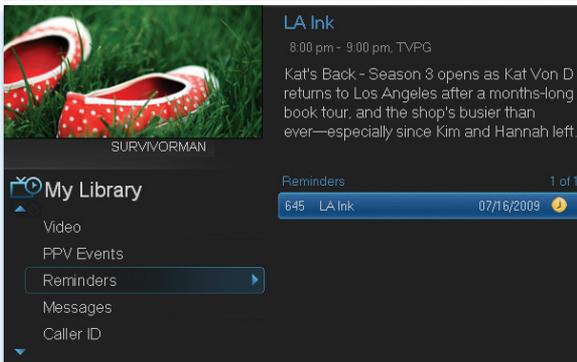
Reminders lists all scheduled Reminders and Autotune events. From here you can cancel a Reminder or Autotune.

Go To Reminders

Highlight **Reminders** and press **OK**.

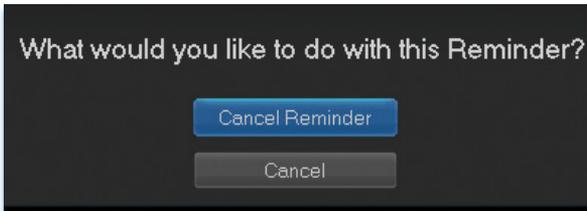
A list of your Reminders  and Autotunes  appears to the right.

Cancel a Reminder or Autotune



Step 1: Pick the Program

Highlight the Reminder or Autotune event you want to cancel and press **OK**.



Step 2: Cancel the Autotune or Reminder

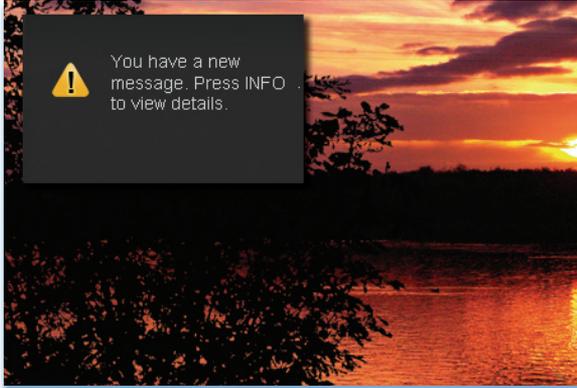
Highlight **Cancel Autotune** or **Cancel Reminder** depending on the type of event you are canceling and press **OK**.



11 My Library

Introducing Messages

Messages may inform you of promotional offers, upcoming Video on Demand events, service upgrades, scheduled maintenance, or billing alerts.



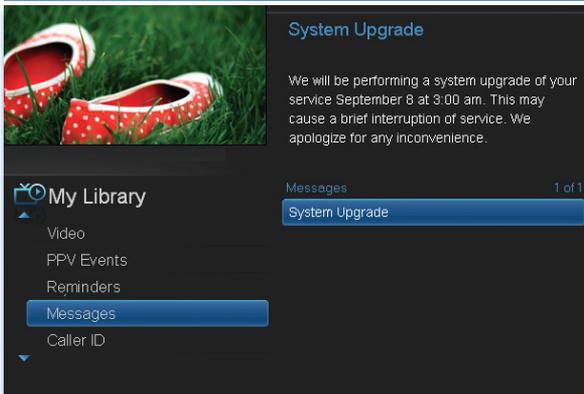
Whenever you receive a new message, an alert will appear on your screen. Press **INFO** on your remote to display the message, or press **EXIT** to ignore the alert and view the message later.

Go To Messages

Highlight **Messages** and press **OK**.

A list of all available messages appears to the right.

Reading a Message



Highlight the message listing you want to read. The full message will be displayed in the Info Area in the upper right-hand corner of your screen.



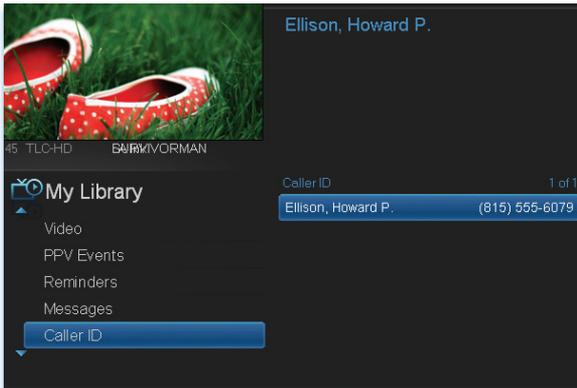
Introducing Caller ID (Coming Soon)

Caller ID offers access to your Caller ID call log. You can review your Caller ID history and delete individual entries.

Note: You must subscribe to Caller ID to access this feature. Additionally, only certain set top boxes support on-screen Caller ID. Please contact local Home Telecom office for more information.

Whenever you receive a call, an alert with the incoming call information will appear in the upper corner of your screen. This alert will be removed after a few seconds. These settings can be controlled from the **Preferences** in the **Settings**.

Go To Caller ID (Coming Soon)



Highlight **Caller ID** and press **OK**.

A list of received calls appears to the right.

Highlighting a Caller ID log entry will display the name and number of the caller, and the date and time of the call.

Deleting a Caller ID Entry (Coming Soon)

Highlight the Caller ID listing you want to delete and press **OK**.

Highlight **Delete** and press **OK** to remove the entry, or **Cancel** if you decide to keep it.

12 Settings

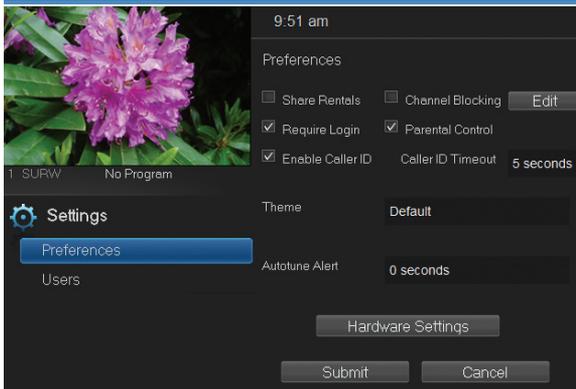
Introducing Settings

Settings gives you control over your video service. You can choose to share purchased programs, change how alerts appear on your screen, create parental controls, and block programs by channel or ratings. You can also create accounts for members of your family.

Go To Settings

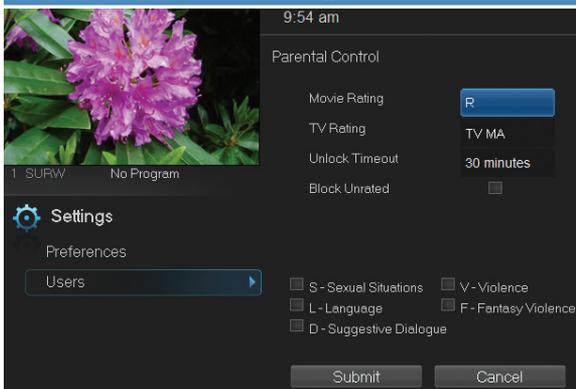
Press **MENU** and highlight **Settings**. Then enter your password, highlight **OK** and press **OK**. There are two main sections of **Settings: Preferences** and **Users**. Both are used for setting up parental controls.

Activating Parental Control



Arrow to **Parental Control** under **Preferences** and press **OK** to check the box. **Arrow** to **Submit** and press **OK**. You will be returned to live TV. Navigate back to **Settings** and enter your account password.

Selecting Parental Control Settings



Arrow Down to **Users** and press **OK**. Highlight **Parental Control** and press **OK**.

A new screen appears listing the **Parental Control** topics.

Arrow Up and **Down** to check the controls you want to set for your household.

Both **Movie** and **TV Ratings** should be set. Setting one will not block the other's content as they have different rating values. For more information

12 Settings



about **Movie** and **TV Ratings**, see the ratings definitions in the appendix of this guide.

Movie and TV ratings determine the highest rating for programs that will be accessible. All levels above the selected rating will be blocked.

Unlock Timeout (Only Accessible from Master Account)

Unlock Timeout determines how long parental controls will remain disabled. The Unlock feature will automatically turn parental controls back on when they have been temporarily disabled.

Unlock Timeout

To set Unlock Timeout, highlight the option box next to **Unlock**

Timeout and press **OK**. Use the **Right/Left Arrow Keys** to select the desired duration, then press **OK**.

Block Unrated

Block Unrated (Only Accessible from Master Account)

The **Block Unrated** option allows or blocks any program that does not have a rating.

To turn Block Unrated on or off, highlight the check box and press **OK**.

S - Sexual Situations V - Violence
 L - Language F - Fantasy Violence
 D - Suggestive Dialogue

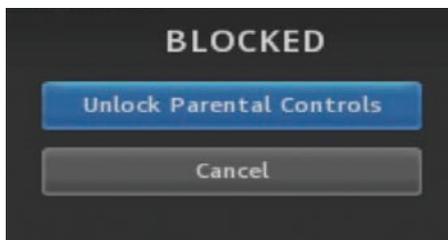
Content Rating

To block a particular type of content, highlight the check box to the left of that item and press **OK**.

Note: If you block unrated programs with parental control settings, you may be blocking a sports or news program that isn't rated. This will also effect available Video On Demand content.

Turning Parental Controls On and Off

Once you have finished your selections, **Arrow Down** to **Submit** and press **OK**. Parental Controls will now be turned on. To turn off Parental Controls, go to **Guide** and select the **Restricted** program replacing the program's title, highlight, and press **OK** on your remote.

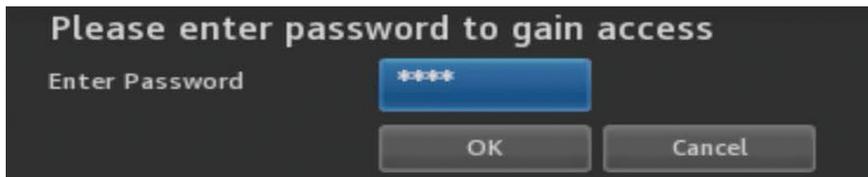


A dialog box pops up that says **Unlock Parental Controls** and **Cancel**.

If you choose **Unlock Parental Controls**, you're then prompted for your password and parental controls are unlocked for the duration specified by the **Unlock Timeout** feature.



12 Settings



You set the amount of time you want for the **Unlock Timeout** to be in effect under the **Parental Controls** settings as explained earlier in this section. To turn Parental Controls off for an undetermined amount of time, uncheck the check box marked **Parental Controls** in **Settings Preferences**.

Note: For an additional way to turn Parental Controls on/off, see section 13 Controls.

Working With Additional Preferences

Share Rentals

Share Rentals controls whether purchased programs are made available for any user (enabled), or only available to the user who made the purchase (disabled).

Share Rentals

To turn on or off, highlight the check box and press **OK**. Checked rentals will appear on purchase screens.

Require Login

Require Login determines if a user name and password must be entered before being able to use your TV service. If you have multiple users in your home, this would allow you to set divergent parental controls for each user.

Require Login

To turn Require Login on or off, highlight the check box and press **OK**. This ensures that the additional users or sub accounts must log in to watch programs.

Enable Caller ID (Caller ID coming soon)

Enable Caller ID turns on or off screen alerts for incoming calls. You will need to have telephone service with Home Telecom in order to take advantage of this feature.

Enable Caller ID

To turn Enable Caller ID on or off, highlight the check box and press **OK**.

Caller ID Timeout (Caller ID coming soon)

Caller ID Timeout determines how long Caller ID notifications remain on the screen.

Caller ID Timeout 5 seconds

To set Caller ID Timeout, highlight the option box to the right of **Caller ID Timeout** and press **OK**. Then press

12 Settings



the **Right or Left Arrow Key** to rotate to the amount of time you want the alert displayed, then press **OK**.

Channel Blocking

Channel Blocking enables or disables the list of channels you have blocked. Blocked channels do not appear in Guide.



To turn Channel Blocking on or off, highlight the check box and press **OK**.

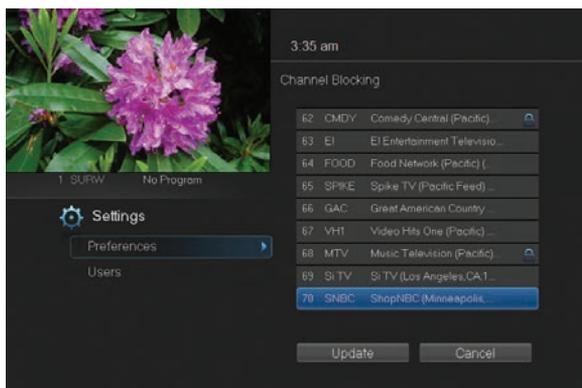
To edit the list of channels that are blocked, highlight the **Edit** button and press **OK**.

Channel Blocking Edit displays a list of all channels available. You can then block or unblock any channel. Blocked channels will appear with a padlock icon next to them in the Edit screen, but **WILL NOT APPEAR** in channel lineup. Parental Control does not need to be turned on for this feature to be active.



To block channels, highlight the **Channel Blocking Edit** button and press **OK**.

If no changes have been made on the **Preferences** screen, you will go directly to the list of all available channels. If any changes *have* been made to the main **Preferences** screen and you have not already updated them, a **Save Changes** box will appear. Highlight **YES** and press **OK** if you wish to save these changes. The **Settings Successfully Updated** notice will then appear. Highlight **OK**, and press the **OK** button.



The **Channel Blocking** list will appear.

To block/unblock a channel, highlight the channel entry and press **OK**. A blocked channel will have a padlock icon on the right side of the channel name.

To go to the next screen of channels, press the **Up or Down Arrow Key**. When complete, **Arrow** to update and press **OK**.



12 Settings

Autotune Alert

Autotune Alert determines how early an Autotune alert will appear prior to the beginning of the selected program.

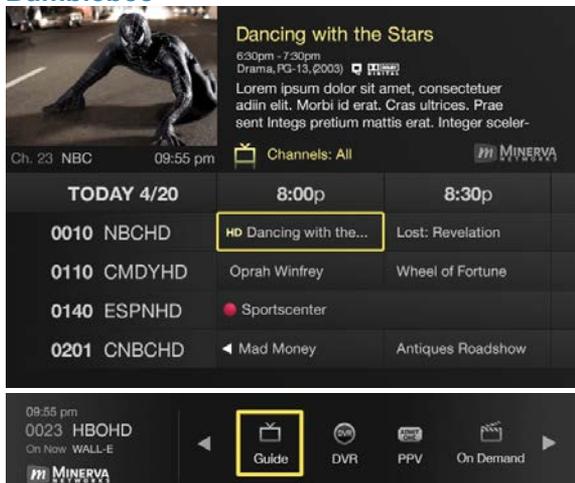
Autotune Alert **0 seconds** To set Autotune Alert, highlight the option box to the right of **Autotune Alert** and press **OK**. Then press the **Right or Left Arrow Key** to display **0 seconds, 30 seconds, 2 minutes** or **5 minutes**, then press **OK**.

0 seconds will display your Autotune Alert at the exact time the program begins, where setting to 1 minute will alert you 1minute before you program begins.

Theme

Theme **Default** Theme allows you to change the color and style of menu, guide and system screens using pre-set styles. To get to **Theme**, highlight and select the **Settings** icon on the main menu bar, then select **Preferences** and scroll to the box next to **Theme**. Here are some examples of the different Guide and Menu screens.

Bumblebee



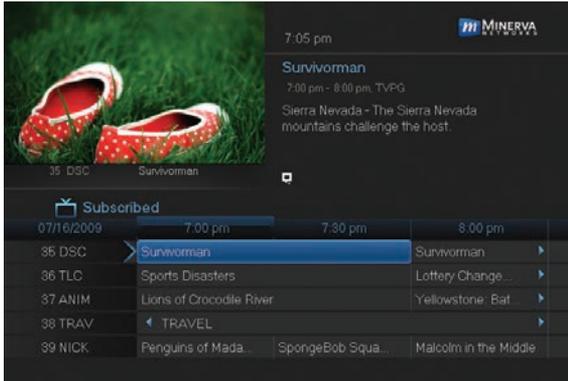
Guide

Menu

12 Settings



NuBlu



Guide



Menu

Shadow



Guide



Menu

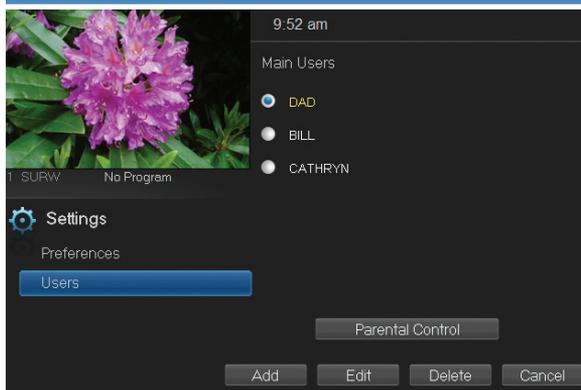
Hardware Settings



For service provider only.

12 Settings

Working With Settings/Users



User accounts allows you to maintain varying levels of parental controls, set purchase limits, and themes for different family members.

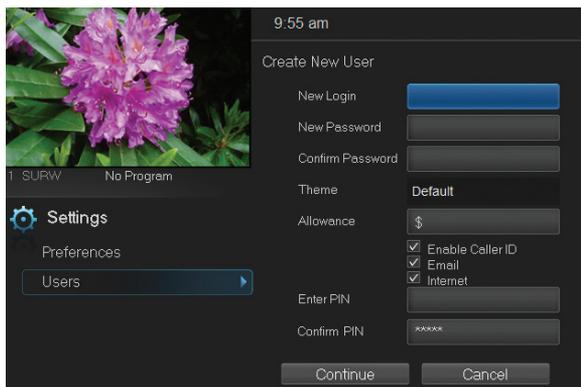
Users allows you to add a user account, edit an existing user account, change parental controls for a user account, or delete a user account.

Note: The master account is the first account listed and is shown in yellow rather than white. You cannot delete the master account and cannot change the login name for the master account.

Adding a User Account

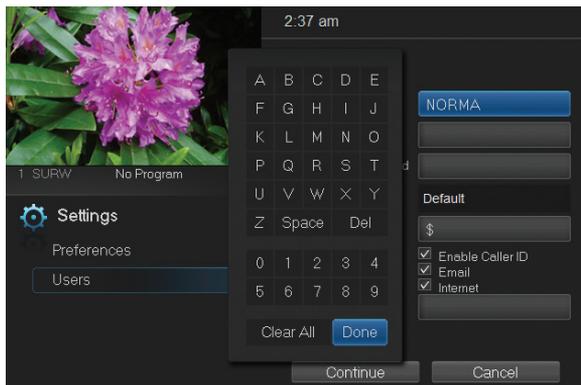


To create a new user account, highlight the **Add** button and press **OK**.



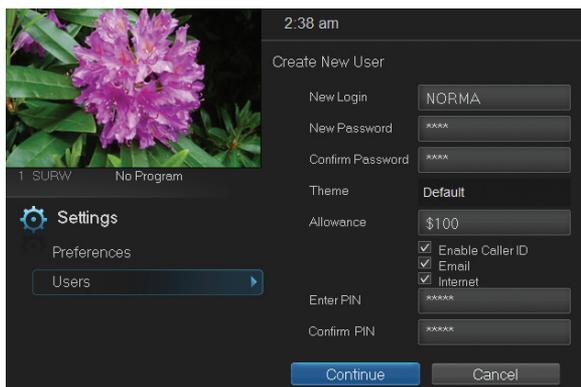
Highlight **New Login** to enter the name for the new account and press **OK**. An on-screen keyboard appears.

12 Settings



Use the **Arrow Keys** to highlight a letter or number and press **OK** to add it to the login name.

Once you have entered the desired name, highlight **Done** and press **OK** to return to the Create New User screen.



Highlight **New Password** to enter the password for the new account. Use the **Number Pad** on your remote to enter the password.



Highlight **Confirm Password** to re-enter the password for the new account. Use the **Number Pad** on your remote to re-enter the password.

Theme

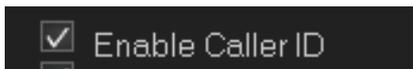


Choose a theme to be used for the new account.



Highlight **Allowance \$** to enter a limit to the amount of programs that can be purchased PER MONTH for the new account. Use the **Number Pad** on your remote to enter a whole dollar amount (e.g. 50 to limit the account to \$50.00).

12 Settings

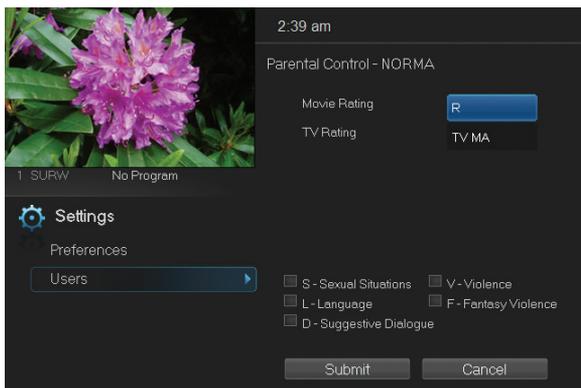


Highlight the **Enable Caller ID (Caller ID coming soon)** check box and press **OK** to enable or disable Caller ID alerts to appear on the screen for this user account.



Highlight **Enter PIN** to enter the master account's PIN as a further way of verifying the master account holder is creating this account. Use the **Number Pad** on your remote to enter the PIN.

Now highlight **Continue** and press **OK** to go to the next Add User Account screen.

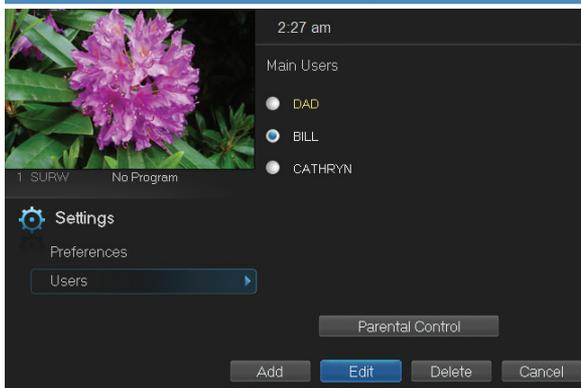


The second Add User Account screen allows you to set parental controls specific to this user.

These parental control settings are identical to the settings shown earlier with the exception that there is no Unlock Timeout or Block Unrated setting.

Once you have entered the settings for the new account, highlight **Submit** and press **OK**.

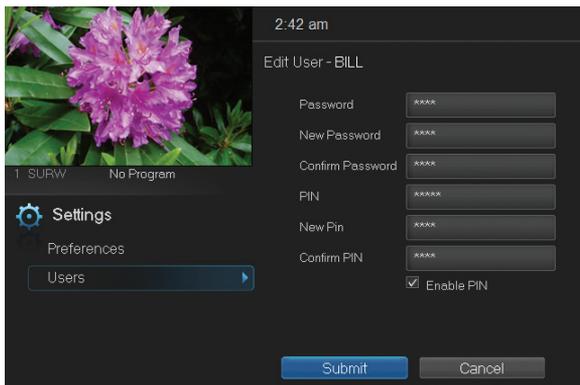
Editing a User Account



To edit a user account, highlight the user account and press **OK** to select, then highlight the **Edit** button and press **OK**.

Note: The master account is the first account listed and is shown in yellow rather than white.

12 Settings



Using the **Number Pad** on your remote, enter the current password for this account.



Now highlight **New Password** to change the password. Use the **Number Pad** on your remote to enter a numeric password.



Highlight **Confirm Password** and use the **Number Pad** on your remote to re-enter the new password.



Highlight **PIN** and enter the account's existing PIN.



Highlight **New PIN** and enter a new PIN for this account.



Highlight **Confirm PIN** to re-enter the new PIN.



Highlight the **Enable PIN** check box and press **OK** to enable or disable the need to use a PIN.

Once you have made all changes to this account, highlight **Submit** and press **OK**.

Note: Home Telecom uses the last four digits of your account number for your default password, and your default PIN code is Zero (0).



13 Controls

Introducing Controls

Note: Parental Controls must be set up in Settings before the Control On/Off icon will appear on the Menubar. For more information on Parental Control settings, see pages 44-46.

Parental Controls are available once you have enabled them in the **Settings** menu. They enable parents to selectively block programming by channel or rating.

Controls let you turn on and off the parental controls you have set. When the controls are on, the kids can watch TV without seeing an inappropriate program. When the controls are off, adults can watch their programs without repeatedly entering a password.

When the controls are on, even titles of programs that exceed your parental control settings will not be shown. Once the controls are turned off, all program titles will be shown.

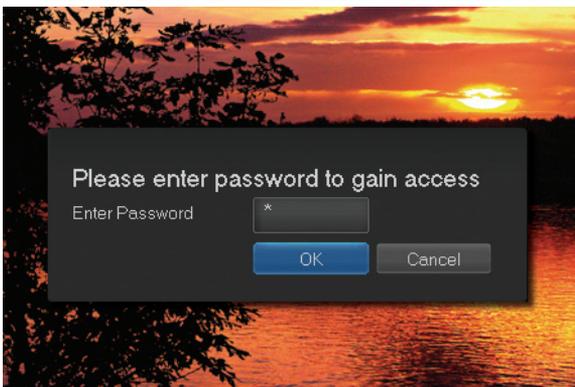
Turning Controls On



Press **MENU** and highlight the **Controls** icon. The Menu lets you know if the controls are on or off.

If parental controls are in effect, the icon will say **Control On**.

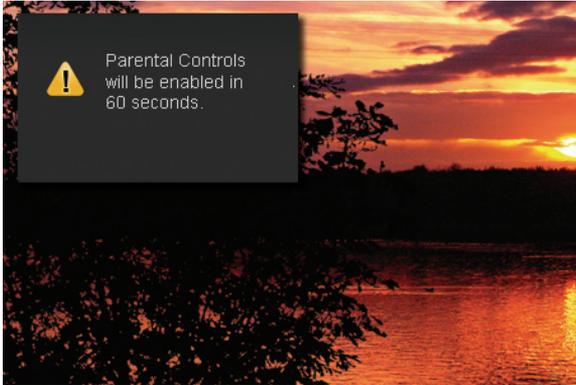
Turning Controls Off



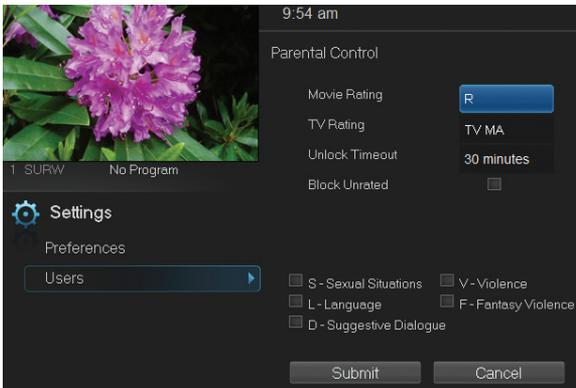
Highlight the **Control On** icon and Press **OK** to bring up the password screen. Use the **Number Pad** on your remote to enter your parental controls password. Then highlight **OK** and press **OK** on your remote.



When you disable the controls, they will remain that way until you turn them back on, or the Parental Control Unlock Timeout is reached. The time out is the maximum period of time for which the parental controls will be disabled.



At the end of the Parental Control Unlock Timeout, the system will automatically restore parental controls. You will see an alert on the screen just before parental controls are restored.



This Parental Control Unlock Timeout is located in **Settings** (see **12 Settings**, page 45).

In **Settings** click on **Users**, then **Parental Control**, then select the option **Unlock Time Out**, then select the amount of time.

This ensures your parental controls will remain in effect in case you watch an adult program and forget to turn the controls back on.

Turning Controls On Again

Press **MENU** and highlight **Control Off**, then press **OK**. The icon will change to **Control On**, and the parental controls are now in effect.



14 Sign Out / Sign In

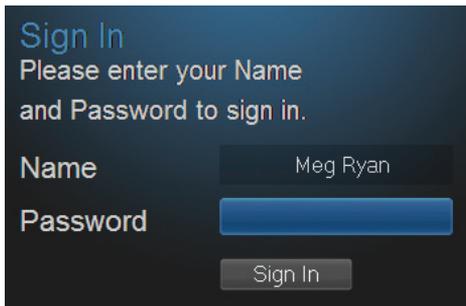
Sign Out / Sign In

This function is typically only used if there are multiple user accounts, usually when a parent adds a child as a new user. The parent's account (master account) controls the child's account (sub account).

Go To Sign Out / Sign In



Press the **MENU** button on the remote. Scroll the menubar to the **Sign Out** icon and click **OK**.



You will then be signed out of your user account, and the **Sign In** screen will appear. Highlight the **Name** entry box and press **OK**.

Use the **Up/Down Arrows Keys** to select the name for the desired account and press **OK**. Then highlight the **Password** entry box and enter the password used for the desired account. Highlight **Sign In** and press **OK**.

When a new user signs in, parental controls and other set restrictions for that account will be imposed.



Introducing Favorites

Save time and enjoy the channels you watch the most. Each Favorites list contains just the TV channels you wish to view. You can create multiple Favorites lists and quickly change the Guide to show them.

Go To Favorites

Press **MENU** and highlight **Favorites**, then press **OK**.

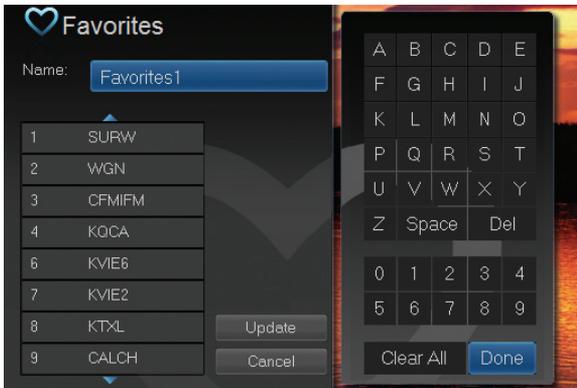
A screen will appear with options to choose, edit, create a list, delete a list, or cancel.

Creating or Editing a Favorites List

Step 1: Create or Edit

Follow the steps in “Go To Favorites,” highlight **Create** or **Edit**, and press **OK** to bring up the **Favorites** create/edit screen. This screen displays every channel available.

Step 2: Name Your Favorites List



The **Name** box is already highlighted. Press **OK** to bring up the on-screen keyboard.

Then, highlight **Clear All** and press **OK** to clear the default name. Now you can enter the name for your Favorites list using the on-screen keyboard.

Highlight each letter in the new name and press **OK**. Once you have entered your desired **Favorites** name, highlight **Done** and press **OK**.

Step 3: Choose Your Favorite Channels

Arrow Up and **Down** and select the channels to add or remove from your Favorites list and press **OK**. A channel included in the Favorites list shows a heart icon  to the right of the channel name.

To save your Favorites list, **Arrow Right** and highlight **Update** and press **OK**.

To cancel your Favorite list without saving it, highlight the **Cancel** button at the bottom right of your screen and press **OK**.



15 Favorites

Choosing a Favorites List

There are two ways to choose a Favorites list:

Option 1: Favorites From the Menubar

Follow the steps above in “Go To Favorites,” then highlight **Choose** and press **OK**. Then highlight the Favorites list you wish to access and press **OK**.

Option 2: Favorites From Guide

7:05 pm **MINERVA NETWORKS**

Survivorman
7:00 pm - 8:00 pm, TVPG
Sierra Nevada - The Sierra Nevada mountains challenge the host.

35 DSC Survivorman

All

07/16/2009	7:00 pm	7:30 pm	8:00 pm
35 DSC	Survivorman	Survivorman	
36 TLC	Sports Disasters	Lottery Change...	
37 ANIM	Lions of Crocodile River	Yellowstone: Bat...	
38 TRAV	TRAVEL		
39 NICK	Penguins of Mada...	SpongeBob Squa...	Malcolm in the Middle

While in **Guide**, you can cycle through your Favorites lists by pressing **GUIDE** repeatedly. Each time **GUIDE** is pressed, the next Channel Line-up view or Favorites list will be activated. Cycling to **All** will display all available programming.

7:05 pm **MINERVA NETWORKS**

Survivorman
7:00 pm - 8:00 pm, TVPG
Sierra Nevada - The Sierra Nevada mountains challenge the host.

35 DSC Survivorman

Subscribed

07/16/2009	7:00 pm	7:30 pm	8:00 pm
35 DSC	Survivorman	Survivorman	
36 TLC	Sports Disasters	Lottery Change...	
37 ANIM	Lions of Crocodile River	Yellowstone: Bat...	
38 TRAV	TRAVEL		
39 NICK	Penguins of Mada...	SpongeBob Squa...	Malcolm in the Middle

The name of the active Favorites list or Channel Line-up is shown below the picture-in-picture area. This causes **Guide** to only display the channels included on that Favorites list.

Pressing **GUIDE** once you have cycled through all Favorites lists will exit **Guide**.

Delete a Favorites List

Step 1: Select Delete

Follow the steps in “Go To Favorites,” then highlight **Delete** and press **OK**.

Step 2: Select the Favorites List to Delete

Highlight the Favorites list you want to delete and press **OK**. A box will appear asking you to confirm that you want to delete the selected Favorites list. Highlight **Yes** to delete or **No** to cancel, and press **OK**.



Introducing Search

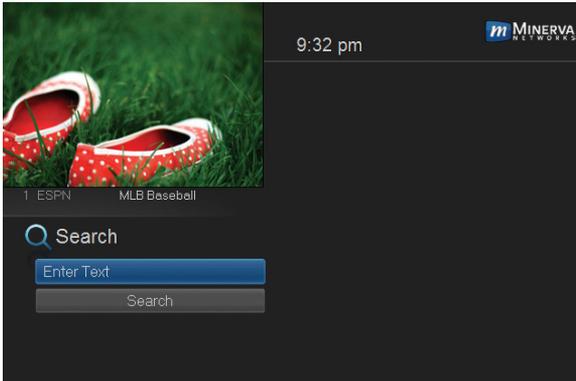
Search allows you to enter the title or partial title of a program or video and find any program matching the text you entered, including available programming On Demand and programming currently stored on your DVR.

Go To Search

Press **MENU** and highlight **Search**, then press **OK**.

Search for a Program

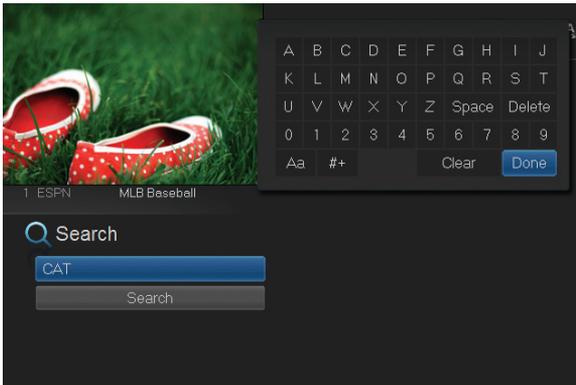
Step 1: Enter the Program Title



When the Search screen appears, the highlight will be on the **Search** text box.

Press **OK** and a keyboard will appear to the right of the screen.

Usually the first three or four letters in the name will be enough to find your program.



Use the **Up/Down/Left/Right Arrows** to highlight the letters on the on-screen keyboard, pressing **OK** after each letter.

If you enter a wrong letter, highlight **Delete** and press **OK** to go back one space. You can also press **BACK** on your remote to go back a space.

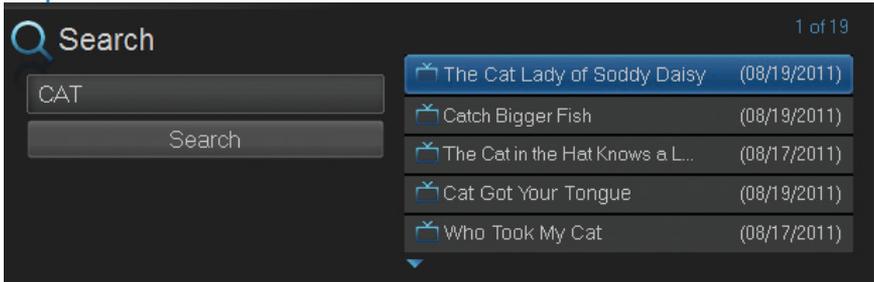
If you need to start over, highlight **Clear** and press **OK**.

When complete, highlight **Done** and press **OK**.



16 Search

Step 2: Search



Highlight **Search** and press **OK** to perform a system-wide search of all programs that match your search criteria.

The search results appear in order on the right side of the screen.

Step 3: Pick a Result



You can highlight any TV program or rental listing and press **OK** and a menu will appear, enabling you to:

- (1) Schedule an Event/Recording - see **8 DVR**).
- (2) Watch a program if it's currently airing or located on your DVR.

(3) Record the selected program.

(4) Set a Reminder or Autotune for a program if it comes on later. (see **6 Guide - Alerts & Recording** and **7 Recording**)

(5) View Expanded Info.

(6) **Cancel** from this menu to exit back to your Search results.

Note: You cannot set a Reminder, Autotune, or Recording for Video on Demand rentals. The only options that come up when you search for a VOD is Rent, Expanded Info, and Cancel.



Introducing Web & Email

Web allows you to surf the web from your TV. Email provides access to your *HomeSC.com* email address. Now you can browse the Web or send and receive Email from your TV...no computer necessary! Please note that your experience will be less robust than what you might experience with computer-based Web browser and Email applications.

Go To The Web

Press **Menu** on your remote and highlight **WEB** and press **OK**.

When you press **OK**, your TV will display your default web browser. Please be patient while the page loads.

Use the **Arrow keys** to highlight where you want to enter text.

Push the **INPUT** button on your remote to bring up the on-screen keyboard.



Use the on-screen keyboard and **Arrow keys** to select the letters or numbers you want to enter for your search. We highlighted the letter "C" to begin typing "cookie recipes".

When complete, highlight **Enter** on the on-screen keyboard and press **OK**. Then press **Exit** on your remote to remove the keyboard.

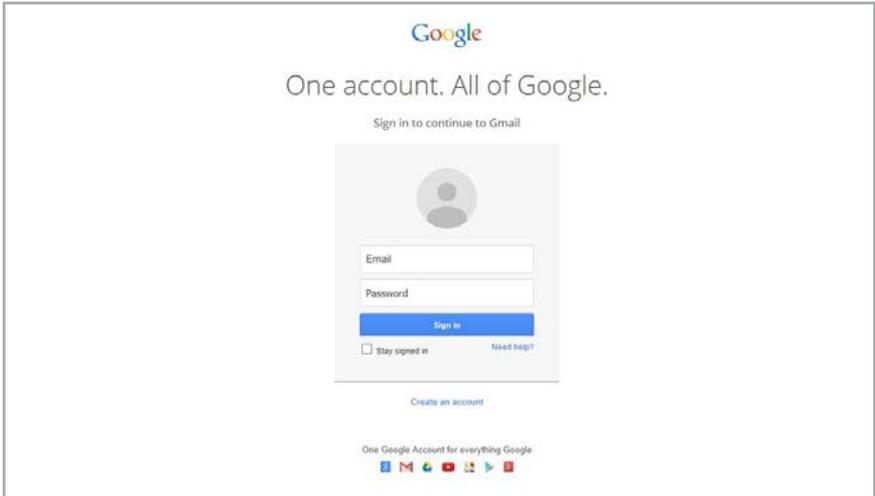
Search results for **Cookie recipes** will be listed for you to browse.



17 Web & Email

Go To Email

Press **MENU** on your remote control, highlight **Email** and press **OK**.



When you press **OK**, your TV will display your default email web page.

Use the **Arrow keys** to highlight where you want to enter text.

Push the **INPUT** button on your remote to bring up the on-screen keyboard.

Use the on-screen keyboard and **Arrow keys** to select the letters or numbers you want to enter.

When the username is complete, scroll to **Enter** on the on-screen keyboard and press **OK**.

Use the same process to key in your password. When complete, highlight **Enter** on the on-screen keyboard and press **OK**. Then press **Exit** on your remote to remove the keyboard.

Navigate to the website's Sign In or Log In button and press **OK** to log into your email.

18 Widgets



Introducing Widgets

Widgets provide access to up-to-date news headlines, entertainment news, weather, finance, Twitter, sports news and other information.

Go To Widgets

Press **MENU** on your remote control and highlight **Widgets** using the **Arrow Keys** then press **OK**. The icon associated with **Widgets** may look different depending on the Theme you are using.



The main menu is replaced with the **Widgets** menu.



Using Widgets

Each icon on the Widgets menu provides access to information related to that icon. When you scroll to **Finance**, **News**, or **Sports** on the Widget menubar and click **OK**, current news headlines for that topic appears. Use your **Right/Left Arrows** to scroll to additional information screens. Use **Exit** or the **Down Arrow** on your remote to close the information screen and return to the menubar.

Stocks Widget

This widget allows you to view up to date stock quotes by entering the company's ticker symbol. Follow these steps to operate the Stocks widget.



Step 1: Bring up the Stocks Widget

Select the **Stocks** widget from the widget menubar and press **OK**. The **Stock Quotes** window will appear either showing no stocks if you have not used the widget

before, or it will appear with the last five stock quotes you submitted.

NOTE: You may only view 5 quotes at a time. Entering a sixth ticker symbol will cause the oldest stock in the widget to fall off your list.



18 Widgets



Step 2: Bring Up the Keypad

To access the keypad, use the **Arrow Keys** to highlight the white text box then press **OK** on the remote. The keypad will appear.

Step 3: Using the Keypad

Using the **Arrow Keys**, select a letter, then

press **OK**. Repeat this until you're done entering the stock ticker symbol. Select **Done** and press **OK**. The keypad will disappear and return you to the **Stock Quotes** window.

Step 4: Acquire Stock Quotes

Using the **Arrow Keys**, select **Submit**. The **Stock Quotes** window will refresh with the newest stock quote listed at the bottom.

Weather Widget

This widget allows you to view weather information of a given city by entering the zip code.



Step 1: Bring up the Weather Widget

Select the **Weather** widget from the widget menu bar and press **OK**. A weather graphic appears.

Step 2: Bring up Weather by Zip Code:

Arrow to the white

Enter Zip Code text box. Use either the **Number Pad** on your remote or press **OK** to bring up the on-screen keypad to enter a zip code. Once the zip code has been entered, **Arrow** to **Go** and press **OK** to bring up weather for that zip code.

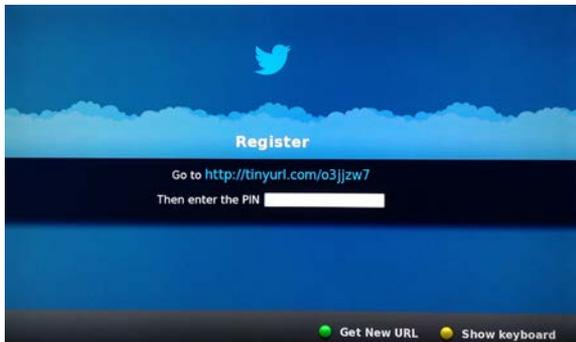
Step 3: Viewing Weather in Other Cities

Arrow to the cities listed on the graphic and press **OK** to view weather for those cities. Selecting "Local Weather" will bring you back to your default weather.



Twitter Widget

This widget allows you to access your Twitter account and get the latest news on Twitter accounts you are following! For more information on how to access the Twitter Widget, follow the instructions below.



Step 1: Bring up the Twitter Widget

Select the Twitter Widget from the Widget Menu Bar and press **OK** on your remote. You will be asked to accept the **Terms of Use** for this widget by pressing the **GREEN Button** on your remote control.

Step 2: Registering Your Twitter Account

Once you have accepted the Terms of Use, a screen will appear displaying a URL and an entry area for a PIN. Open a browser on another device (such as a smartphone or laptop) and go to that URL. An authorization page will appear and ask that you enter your Twitter Username (or email address) and Password. Then, click the **“Authorize App”** button. In a few seconds, a PIN number should appear.

NOTE: If you do not submit the PIN number given within 10 minutes, you must request a new one.

Step 3: Enter Your PIN

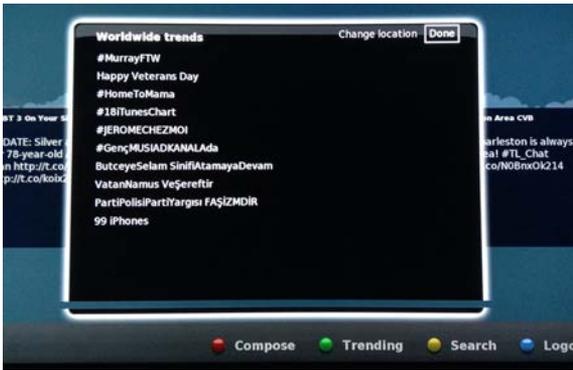
Return to the Twitter Registration screen on your set-top, then press the yellow button on your remote control to view the keypad. Enter the PIN number, then select **“Submit”** on the keypad.



Step 4: Navigating your Twitter Account

Once you’ve signed in, your Twitter Account will appear. Use your **Arrow Keys** to navigate recent tweets from other Twitter Accounts you are

following. You may also use the colored buttons on your remote control that correspond to the actions next to them on your TV screen.



Step 5: See What's Trending

If you selected **Trending** by hitting the green button on your remote, **Arrow Down** to the desired topic and press **OK** on your remote to view the top **Trending** hashtags.



Step 6: Composing a Tweet

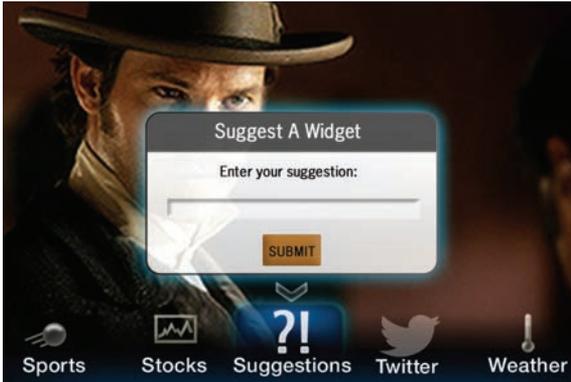
If you selected **Compose** by pressing the **Red Button** on your remote, **Arrow** to white text box and press **OK** to bring up the Keypad. Follow the on-screen instructions to post your tweet when complete.

Step 7: Sign Out of your Twitter Account

From the Home screen on your Twitter Widget, select the blue button to **Sign Out** of your Twitter account. You will be returned to the Widgets Menu Bar.

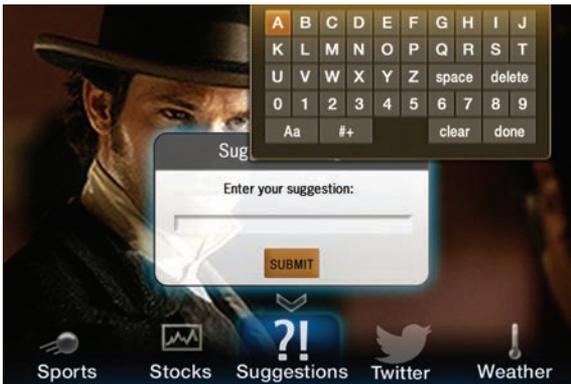
Suggestions Widget

With this Widget, you can send suggestions to Home Telecom for new widgets to be created. Follow these steps to operate the Suggestion Widget.



Step 1: Bring up the Suggestions Widget

Select the Suggestions Widget from the Widget Menu Bar. The **Suggest A Widget** window will appear, showing a text box to enter your suggestion.



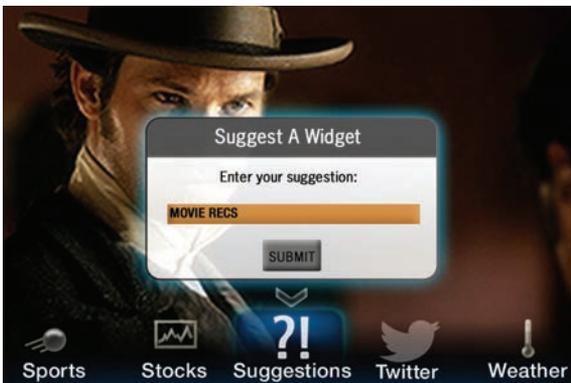
Step 2: Bring up the Keypad

Make sure the white text box is selected, and press **OK** on your remote to bring up the Keypad.

Step 3: Using the Keypad

Using the **Arrow Keys**, select a letter or number, then press

OK. Repeat this until you're done entering the suggestion, then select **Done** and press **OK**. The Keypad will disappear.

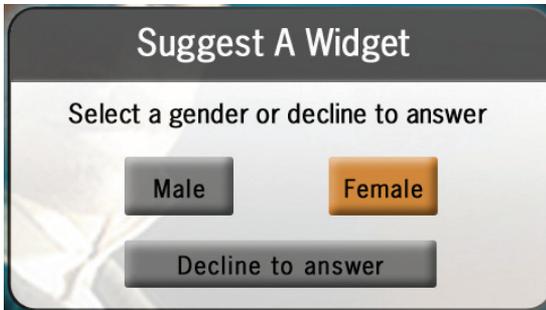


Step 4: Submit your Suggestion

Once the suggestion is successfully entered, arrow down to **SUBMIT** and press **OK** on your remote.

Step 5: Complete your Request

You will then be taken through two screens (as shown below) asking you a little about yourself; one asking for your gender and another asking for your age. You may decline to answer one or both of these questions. Use the **Arrow Keys** to highlight the answer you would like to give, then press **OK**. A Thank You screen will then appear after the process is complete to confirm that your suggestion has been submitted.



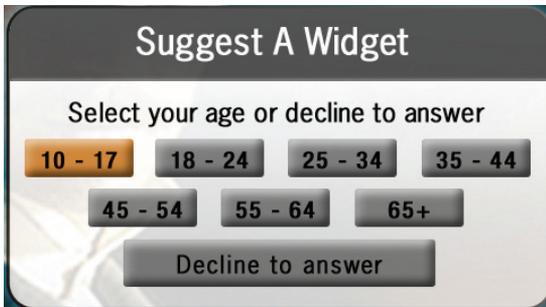
Suggest A Widget

Select a gender or decline to answer

Male Female

Decline to answer

This screenshot shows a screen titled "Suggest A Widget" with a dark header. Below the header, the text "Select a gender or decline to answer" is displayed. There are three buttons: "Male" (grey), "Female" (orange), and "Decline to answer" (grey). A blue arrow points downwards from the bottom of this screen to the next one.



Suggest A Widget

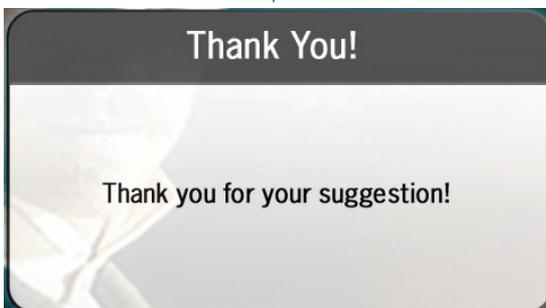
Select your age or decline to answer

10 - 17 18 - 24 25 - 34 35 - 44

45 - 54 55 - 64 65+

Decline to answer

This screenshot shows a screen titled "Suggest A Widget" with a dark header. Below the header, the text "Select your age or decline to answer" is displayed. There are seven buttons representing age ranges: "10 - 17" (orange), "18 - 24" (grey), "25 - 34" (grey), "35 - 44" (grey), "45 - 54" (grey), "55 - 64" (grey), and "65+" (grey). A "Decline to answer" button is also present. A blue arrow points downwards from the bottom of this screen to the next one.



Thank You!

Thank you for your suggestion!

This screenshot shows a screen titled "Thank You!" with a dark header. Below the header, the text "Thank you for your suggestion!" is displayed. The background features a faint image of a person's face.



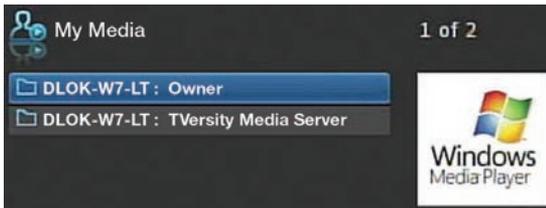
Introducing My Media

My Media enables you to play and manage digital media content (video, pictures, and music) that is stored on devices that have a DLNA (Digital Living Network Alliance) server/application installed. The sharing of such media can only occur if the device is on the same network as your set top.

How To Use My Media

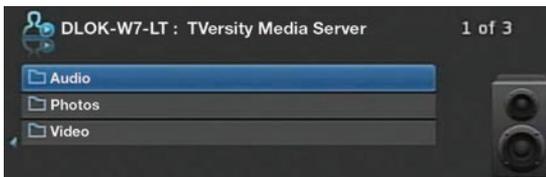
Step 1: Go To My Media

Press **Menu**, scroll to the **My Media** icon, then press **OK**. In a few moments, the set-top box displays a list of all authorized DLNA connected devices available in your local area network. These devices can be any smartphone or tablet that has downloaded a free DLNA sharing application or has one included on the device.



Step 2: Choose a Device and Content

Highlight the device that has the content you want to play then press **OK**. A list of content files on that device is displayed:



Step 3: Navigating

Arrow Up and **Down** to navigate the files.

Step 4: Play Your Content

When you've found the file you'd like to play, you can proceed two different ways: Press **OK** to play/display only the highlighted file. You could also press **Play** to start a slideshow that will play/display all content in that folder that is of the same content type (video, photo, audio). Press **Stop** to stop the slideshow and return to view the other folders.

Step 5: Exit My Media

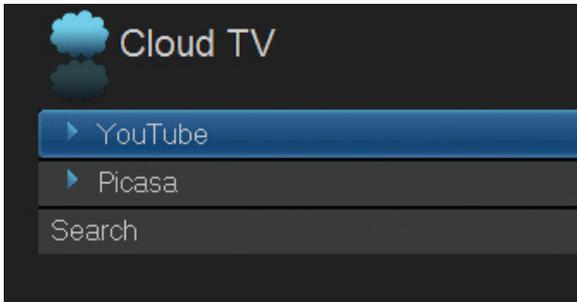
To exit your **My Media** session, simply press **Exit** on your remote.



20 Cloud TV

Cloud TV

The Cloud TV feature gives you the opportunity to access and watch a variety of internet programs on your TV screen. To access this feature, press **Menu** on your remote control and using your **Arrow Keys** scroll to **Cloud TV** then press **OK**.



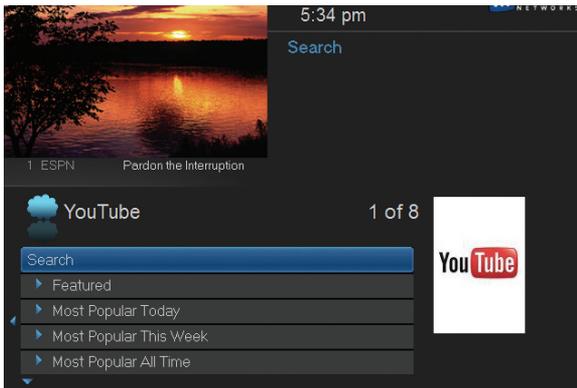
Once in **Cloud TV**, you will see these listings

Introducing YouTube (Coming Soon)

YouTube is the largest world-wide video sharing community. You can watch, upload, and share videos through your digital television service.

Go to YouTube

Scroll down to **YouTube** and press **OK** on your remote to see the YouTube Menu screen.



You can **Arrow Up** and **Down** to select videos from:

- Featured**
- Most Popular Today**
- Most Popular This Week**
- Most Popular All Time**
- Top Rated**
- Top Favorites**

The small arrow at the bottom of the list (▼) indicates there are additional menu items. **Arrow Left** to return to the previous menu screen.

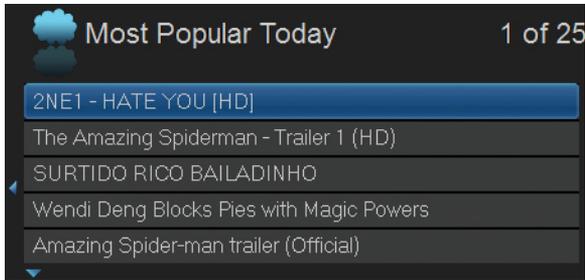
You can also access a YouTube web account (see [Introducing Settings](#)) and search YouTube for videos on a specific topic (see [Using Search](#)).



Using YouTube

The directions that follow apply to accessing all your YouTube categories except **Search** and **Settings**.

Using your **Arrow Keys**, scroll to the category of YouTube videos you wish to browse and press **OK** on your remote.



A list of videos will appear for that category.

Once the video you wish to view is highlighted, press **OK** to view the YouTube video.

When a video is played, the Infobar will appear at the bottom of the screen. Press **Info** once for additional information and twice to remove the Infobar.



When your YouTube video is stopped or ends, a **Suggestions** list of similar videos will be displayed. To view one of these, highlight and press **OK** on your remote.

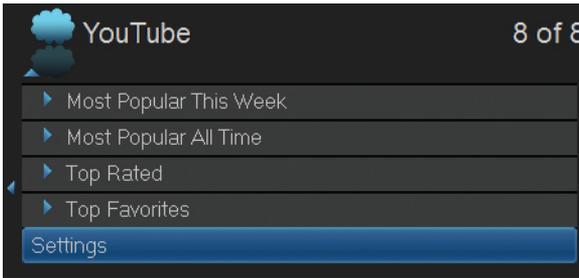
Return to the previous YouTube listings by pressing the **Left Arrow Key** on your remote.

To exit a video while playing, push the **Stop** button on the remote. To exit the YouTube menu screen and return to live TV, push **Exit** on your remote.



20 Cloud TV

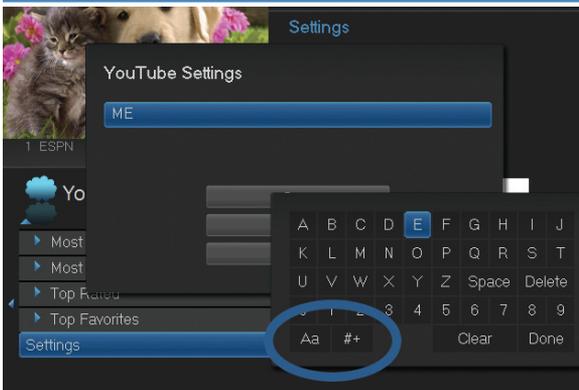
Settings (YouTube)



YouTube Settings gives you access to videos associated with a specific YouTube user account. To see your own videos, you will have to open a YouTube web account and upload them.

Note: The YouTube web site requires an email address for the account's username. This means lower case letters and an @ symbol will have to be used on the on-screen keypad to enter this information.

Using Settings (YouTube)



Scroll down to **Settings** then press **OK** to bring up the **YouTube Settings** Screen. The Username text box will be highlighted.

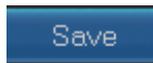
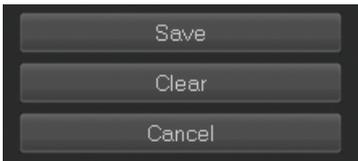
Press **OK** on your remote to bring up the on-screen keypad.

Using the **Arrow Keys** on your remote, select a letter or number on the keypad and then press **OK**. To switch from capital letters to lower case, **Arrow** to the **(Aa)** key on the bottom of the keypad and press **OK**.

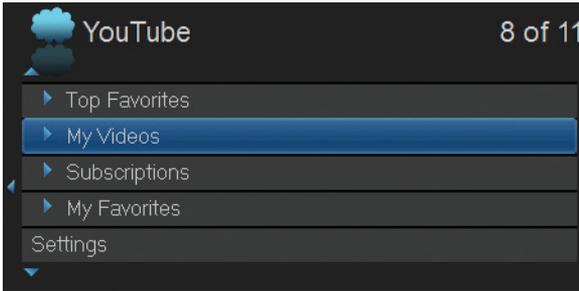
To switch the keypad to symbols, press the **(#+)** sign next to the **(Aa)** key. Here you will find the symbol “@” for entering an email address.



When you have completed your YouTube username, highlight **Done** on the keypad and press **OK**.



Arrow down to **Save** then press **OK**. A screen will appear letting you know that you have successfully entered your credentials (the username).



Now, **My Videos**, **Subscriptions**, and **My Favorites** will appear under the YouTube main menu screen. You can now access the videos associated with this account.

Clear

If you **Arrow** down to **Clear** and press **OK**, your credentials will not be saved. **My Videos**, **Subscriptions** and **My Favorites** will not appear on the YouTube Menu screen.

Cancel

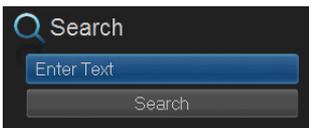
If you arrow down to **Cancel** and press **OK** on the remote you will return to the YouTube menu screen.

Search (YouTube)

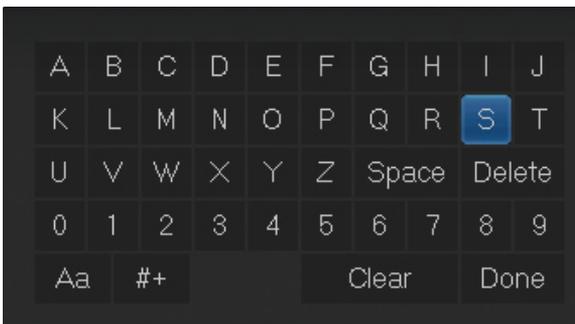
Search is the convenient way to locate videos on YouTube.

Using Search (YouTube)

While in the YouTube main menu, scroll to **Search** and press **OK** on your remote to bring up the **Search** screen.



The Search text box will be highlighted. Press **OK** on your remote to bring up the keypad.



Using the **Arrow Keys** on your remote, select a letter or number on the keypad, and then press **OK**. Repeat this until you have completed entering the key word or number for your video search.



20 Cloud TV



When you have correctly entered all the information, highlight **Done** on the keypad and press **OK** on the remote.



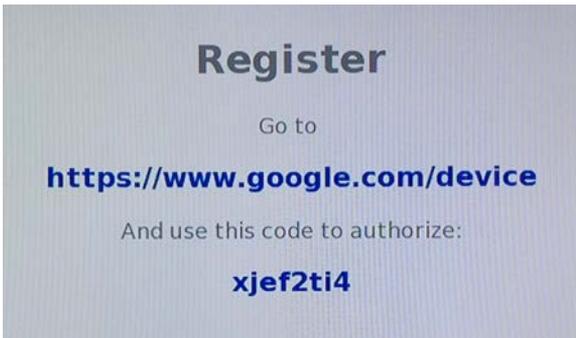
The keypad will disappear and the Search text box will be highlighted. **Arrow** down to highlight **Search** and press **OK** to bring up your search results. Use the steps from [Using YouTube](#) for viewing the videos.

Introducing Picasa

Picasa gives you access to publicly uploaded photos (**Featured Photos** and **Recent Photos**). You can login to your Picasa account to view your personal photos privately on your TV, or search Picasa for photos on a specific topic.

Go To Picasa

Press **Menu** on your remote and using your **Arrow Keys** scroll to **Cloud TV** then press **OK**. Scroll down to **Picasa** and press **OK** to bring up the Picasa **Terms of Use** page. If you agree, press the **Green Button** on your remote. Next, follow the **Registration Instructions** that will appear on your screen. You will need to open a web browser on a laptop or other web enabled device to complete the registration process.



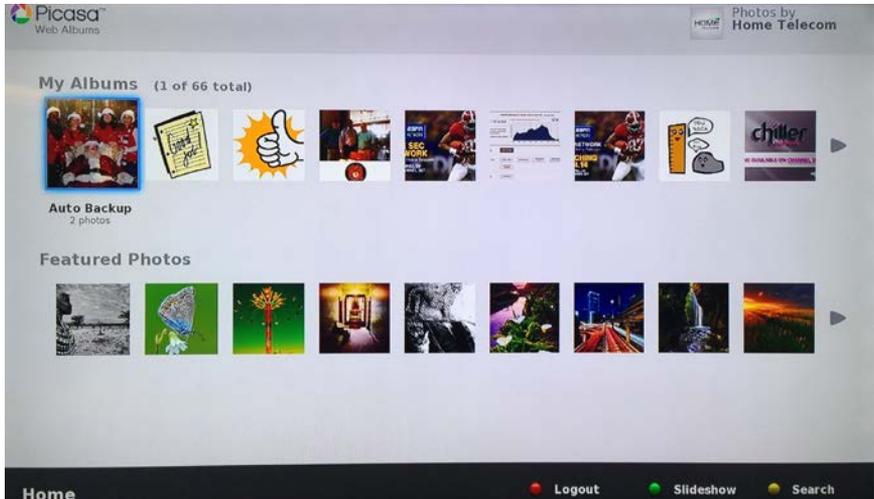
When prompted in the browser, enter the code shown on your TV screen to authorize the application for your Picasa account. Select "**Allow Access**" and in a few moments, your TV will display your private

albums and Picasa's featured photos. Options below these include **Search**, **Slideshow**, and **Logout**.



Using Picasa

Arrow Up/Down to highlight photos in the **Featured Photos** or **My Albums** categories. **Featured Photos** are a collection of the most popular public photos. **My Albums** is a collection of your personal photos that you have uploaded.



Arrow Left/Right to scroll through the collection of photos.

Press **OK** to view a photo in full-screen mode.

NOTE: Pressing OK while in full-screen mode will enable the slideshow option. Pressing OK during the slideshow will pause the slideshow on the current picture visible.

Arrow Left/Right to scroll through the photos in full-screen mode.

Press **OK** button to stop slideshow.

Press **Back** to exit to the Picasa main menu.

To exit to Live TV, press the **Exit** button at any time.



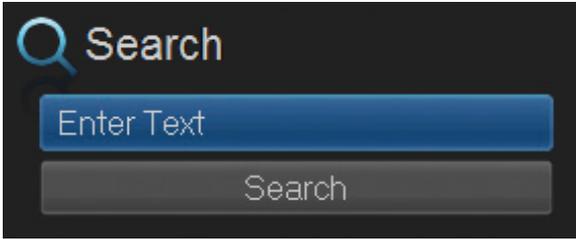
20 Cloud TV

Search (Picasa)

Search is the convenient way to locate photos on Picasa.

Using Search (Picasa)

While in the Picasa main menu, press the **Yellow Button** on your remote to search Picasa.

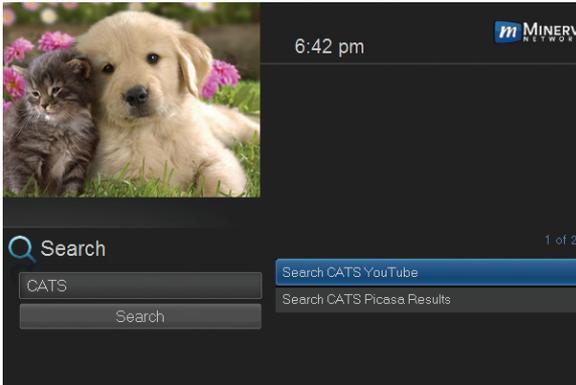


The Search text box will be highlighted and the keypad will appear on the left side of the screen. Once you have entered your desired search, scroll and select “**Submit**” in the on-screen keypad.

Use the earlier steps from [Using Picasa](#) for viewing albums and photos.

Introducing Cloud Search

The Cloud TV Search operates the same as the individual Searches described under each menu listing (see [Search](#) under [YouTube](#) or [Picasa](#)).



The individual Searches are limited to their category whereas the Cloud TV Search covers all Menu categories ([YouTube](#) and [Picasa](#)).

21 YourTV App with Remote Scheduling

Introducing iTV App with Remote Scheduling

Remote scheduling allows you to schedule new recordings and manage existing ones through your smart phone or tablet while away from your home. You can then view the recordings later at home by using the DVR application on your set-top box(es). The YourTV application also allows you to search Live TV programming and Video On Demand content. For the purpose of this User's Guide, all instructions and screenshots are formatted for the YourTV for iPad application. Images and instructions below may vary slightly when using a different device or platform.

Getting Started

To get started with setting up your Remote Schedule service, follow these steps:



1. First, download the free  app from the [App Store](#) or [Google Play](#), and open the app.

A screenshot of the YourTV app's initial login screen. It features the "your" logo at the top. Below the logo are three input fields: "Enter Server Address", "Enter User ID", and "Enter Password". At the bottom center is a blue "Login" button.

2. Enter your **Server Address** (<https://yourtv.homesc.com>), your **User/Customer ID** (provided by Home Telecom), and **Password** (last four digits of your Video Network number). Then tap **Login**.

A screenshot of the YourTV app's second login screen. It features the "your" logo at the top. Below the logo is the text "Please enter your Remote Schedule Service login details". There are two input fields: the first contains the text "niko" and is labeled "Remote Schedule Password" below it. At the bottom are two buttons: "Skip" on the left and "OK" on the right.

3. Re-enter your **Password** (last four digits of your Video Network number) to authorize the Remote Scheduling service, and tap the **OK** button.

21 YourTV App with Remote Scheduling

Login with Sub-Account

This option is only available when you have already signed in to the application using a master account that has one or more associated sub-accounts.

A sub-account is an account for users with specific limitations. A sub-account is associated with the parent's or guardian's account (the master account) and is managed by that primary account.

To login with sub-account's username:

1. Log out from YourTV application, if you haven't done so already.
2. Locate the Username field.



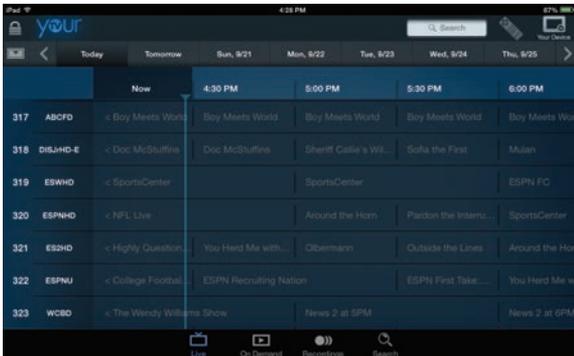
3. Tap the left or right arrow to choose from the available sub-accounts' usernames.

Note: The arrows are available only after you have been already signed in with your primary account and associated sub-account exists. If no sub-account has been created, the arrows are not present.

4. Tap the box containing "Password" and enter the password associated with the chosen sub-account. Then tap the Login button.

Schedule Recordings Remotely

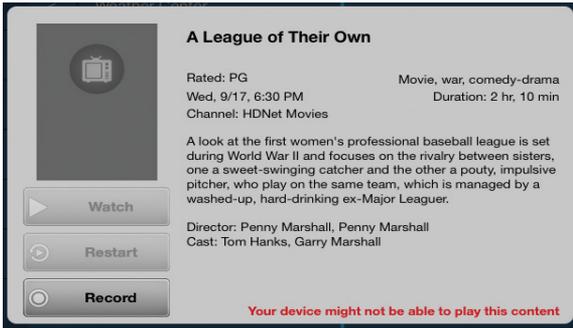
To remotely schedule a recording of a particular program or series, follow these steps:



1. From the **Live** (Guide) view, locate the program or series you wish to record and tap on it.

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2. The following window pops up:



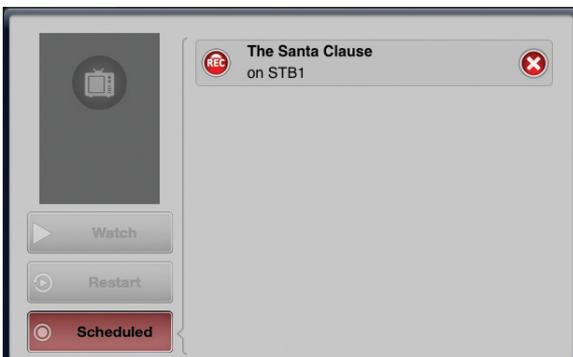
3. Tap the **Record** button. If you have a subscription for the **Whole Home DVR** (WHDVR) service, the WHDVR option appears.



4. When the **Current** and **Series** buttons appear, tap **Current** to record only the current episode, or tap **Series** to schedule the recording of all episodes.

Note: The Series button is inactive if the program is not part of a series. By default, any series scheduled through this app will record all upcoming episodes, including reruns. (To edit Series Recordings, see 6 Guide - Alerts & Recordings.)

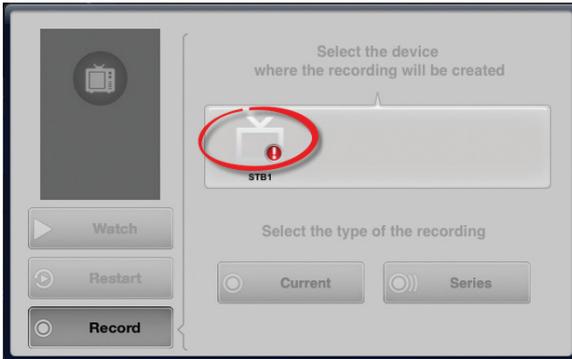
5. Tap the **Scheduled** button (only appears once recording is selected). This confirms that the recording will be recorded on the listed set top.



All of the scheduled recordings of the series are marked with the **REC** icon and for a single recording with the **REC** icon in the **Live** (Guide) view.

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Note: If your STB is shown with the following warning icon in the devices section:



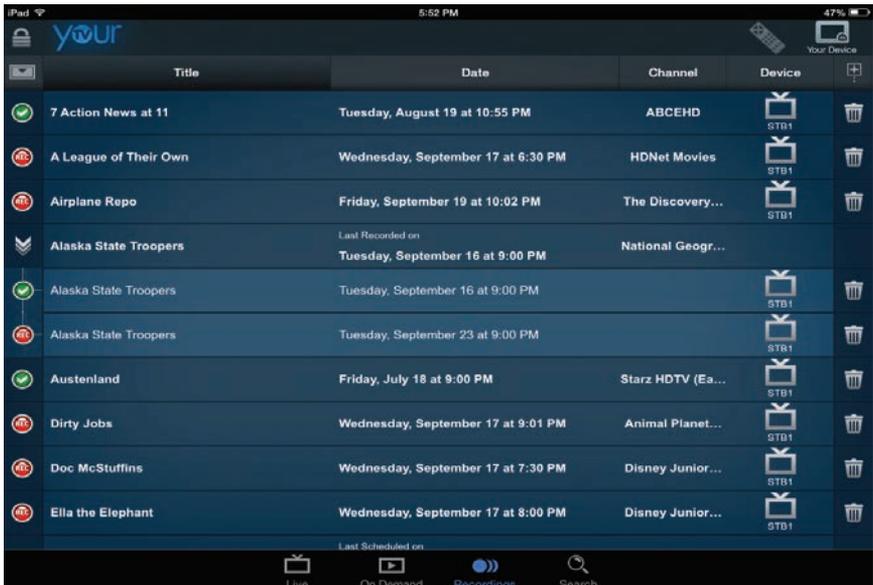
The STB device must be rebooted.

Browse Scheduled Recordings

To browse all scheduled recordings in **YourTV**:

1. Tap the **Recordings**  button.

Once in the **Recordings** view, you can sort your recordings by **Title**, **Date**, **Channel**, or **Device** by tapping any of these categories. By default, the recordings are sorted by **Title**:

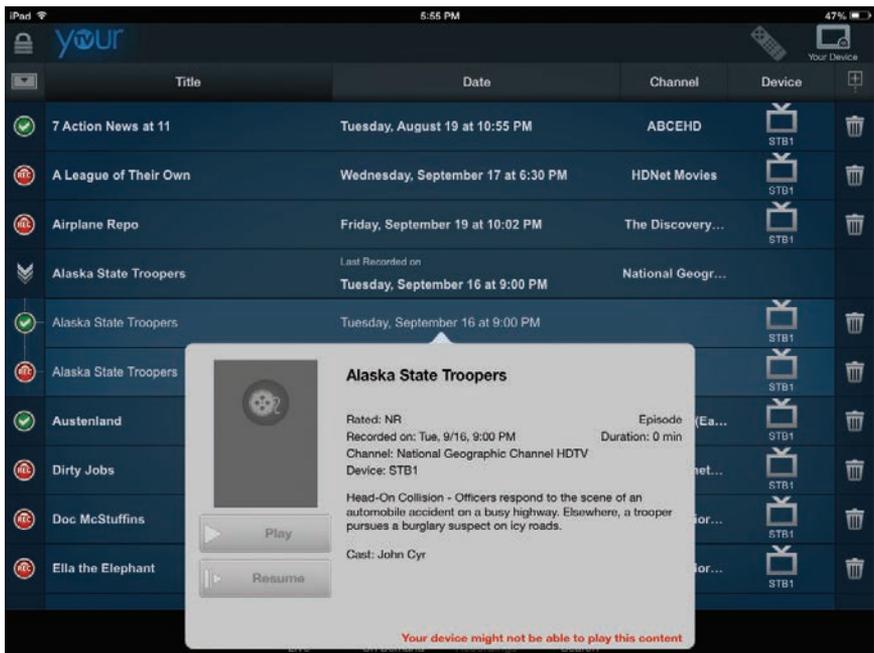


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- All of the scheduled recordings are listed with target device, date, and channel. When there is a series recording, tap the  button to uncollapse the recordings in the series.

You can view detailed information for each of the scheduled recordings by tapping on it.

Note: *If the program has been recorded and it is playable on your device, when you tap on it, the Play button becomes active. Tap the button to play the content. This feature may not be currently available, but will be coming soon.*



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Scheduled Recording States

Once a program's episode or series is scheduled for recording on a certain recording device, it can be in one of the following states:

Recording Icon	Recording State Description
	Indicates that the scheduled recording has been completed.
	Indicates that the scheduled task is in a process of recording.
	Indicates that a current/series programming has been scheduled for recording.
	Indicates that a recording has been canceled. When in this state, the task can be enabled through the  button.
	Indicates a conflict. When a task has been scheduled but: <ul style="list-style-type: none">■ the recording has been interrupted for some technical reasons.■ the EPG has changed - for example, one programming has been substituted with another.

Delete Recordings

You can delete a recording by choosing the scheduled program from the Live view, tapping the **Scheduled** button and then tapping ; or by going to the **Recordings** screen, browsing the single/series recording from the listed ones, locating the recording and tapping . You will be asked to confirm the action.

Touch Screen Remote Control

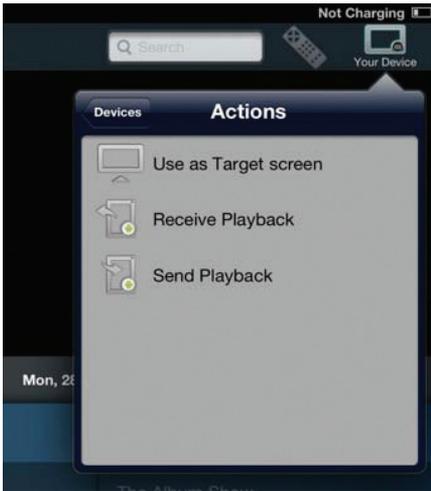
You can use the **YourTV** application to change channels, fast forward or rewind the video playback when watching TV.



To use the touch screen remote control:

1. Tap the  icon. The Devices drop down menu appears.
2. Tap the remote STB device icon (for instance "STB1"). The Actions menu appears.

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3. Tap **Use as Target screen** from the Actions menu. This makes the remote control icon available for use.

4. Tap the remote control icon:



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- 1 Increase volume
- 2 Decrease volume
- 3 Jump to previous section of Guide
- 4 Jump to next section of Guide
- 5 Scroll up, down, left, right
- 6 Tap once for OK, tap twice for Play/Pause
- 7 Same as Remote Control (see section 1 **Remote Control Basics**)
- 8 Mute sound
- 9 Record
- 10 Stop
- 11 View Number Keypad
- 12 Back
- 13 Menu
- 14 Electronic Programming Guide
- 15 Exit

Tune to A Channel with Touch Screen Remote Control

The channel grid allows you to view current programming, upcoming programming, and scroll backwards to see programming that has already been broadcast.

To access a channel's content from the channel grid:

1. First, make sure you have selected your desired device (see **Touch Screen Remote Control** instructions).
2. From the **Live** screen, swipe up and down the grid until the desired channel comes into view.
3. Tune to the channel in one of the following ways:
 - A. Tap the channel number or logo for that channel.
 - B. Tap the name of the currently playing program. A pop-up window appears:

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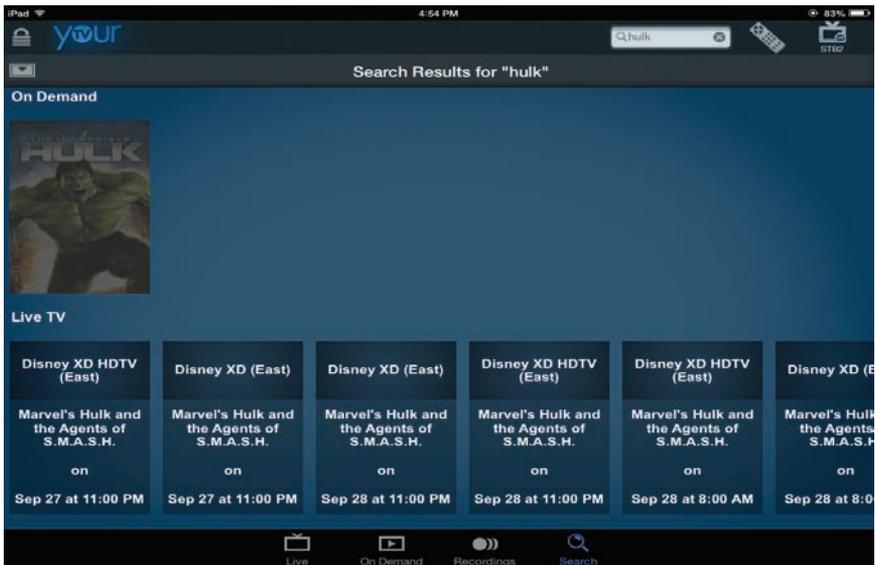


Tap the Watch button.

Search Programming

To search movies, live and upcoming programming, and personal recordings:

1. Tap the **Search**  icon from the toolbar located on the bottom toolbar.
2. Type a fraction or full title of the movie/programming/recording you're searching for.
3. Tap Search. Movies, programming, and DVR recordings whose titles contain the search text appear separated into these three categories: **On Demand**, **Live TV** and **Personal Recordings**.



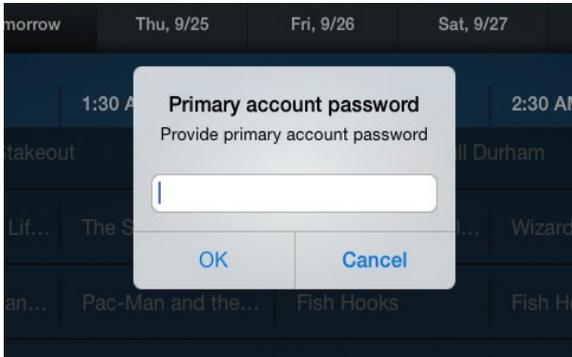
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Parental Controls for YourTV App

If a personal recording is parentally restricted, you will view it as **Restricted** content in the list of recordings. To be able to access Restricted content when parental controls are active:



1. Tap the padlock icon in the top left of the screen (the parental control icon). The following screen pops up:



2. Enter the master account password in order to unlock the content and make it accessible.

3. Tap the **OK** button.

Delete Devices

YourTV application shows your device's ID on the **Login** screen.



When you need to have a device removed from your account, you will need to contact Home Telecom to have your device deleted. Please have this information ready by making a note of your DeviceID when launching the YourTV application.

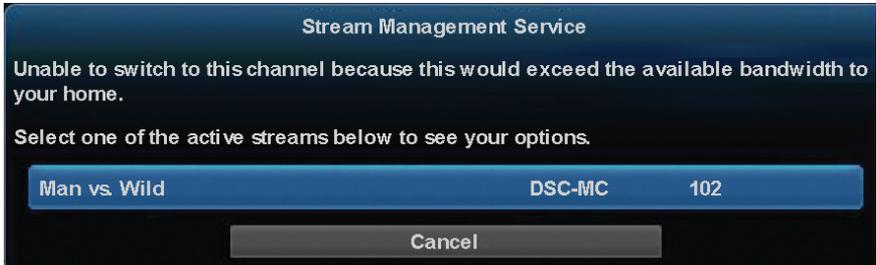
Note: YourTV (Remote Scheduling) is set by default to four smart devices (example three smart phones and one tablet). Please contact your local Home Telecom office to request any adjustments.

Stream Management

Stream Management lets you decide which channels to watch when you've exceeded your available video bandwidth to the home.

When a requested video stream exceeds the available bandwidth, the requesting STB displays messages that:

- Explain that the stream request exceeds available bandwidth.
- Offer alternative viewing options.



Once you select an active stream to manage, the following options are presented:

- **Join this Channel:** the STB auto-tunes to the selected active channel.
- **Watch a Program from your DVR:** the STB displays the available DVR listings you can watch.
- **Interrupt this Channel:** the STB tunes to the channel you wanted and interrupts the other STB from its current channel viewing.
- **Cancel:** the message window closes and no video will stream on the channel. You must go to **Guide** or **Menu** or press **OK** to display the **Stream Management** options again.

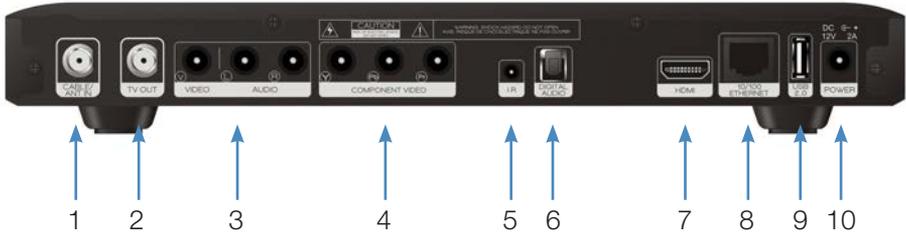


If the **Interrupt this Channel** option is selected, this is the message other TVs that have been interrupted in the household will see.

Note: If you are attempting to tune to (or record) too many HD channels, your TV will revert to a black screen with a message saying to tune to an SD channel so you can resume your programming. A set top box that is tuned to an HD channel, but not being watched, will still consume the bandwidth. You may also correct this issue by simply tuning an unwatched set top box to an SD channel.

Set Top Box

Entone Amulet 500



1. **CABLE/ANT IN** Connects the set top box to your TV using a standard coax cable - provides audio and video.
2. **TV Out** Connects the set top box to your TV using a standard coax cable - provides audio and video.
3. **Video/Stereo Audio R/L** (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide good quality video and stereo audio.
4. **Component (HD Analog) Output** (Video/Audio Left/Audio Right) Connects the set top box to your TV or VCR to provide high definition quality video and stereo audio.
5. **IR** Connection for an IR receiver.
6. **DIGITAL AUDIO** Connects the set top box to a home theater system to provide surround sound audio - provides audio only.
7. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.
8. **Ethernet** Connects the set top box to the video service using a CAT5 Ethernet cable.
9. **USB** (Universal Serial Bus) Connects the set top box to technician's equipment and other devices.
10. **Power Adapter** Provides power to the set top box.

Set Top Box

Entone Kamai 450



1. **TV Out** Connects the set top box to your TV using a standard coax cable - provides audio and video.
2. **Ant In (also Cable In)** Connects the set top box to a wall jack using coax cable to provide video service.
3. **A/V Out** Connects the set top box to an auxiliary device - provides audio and video.
4. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.
5. **Audio (Digital)** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
6. **Network (Ethernet)** Connects the set top box to the video service using a CAT5 Ethernet cable. **DIGITAL AUDIO** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
7. **+12V (Power Adapter)** Provides power to the set top box.

Set Top Box

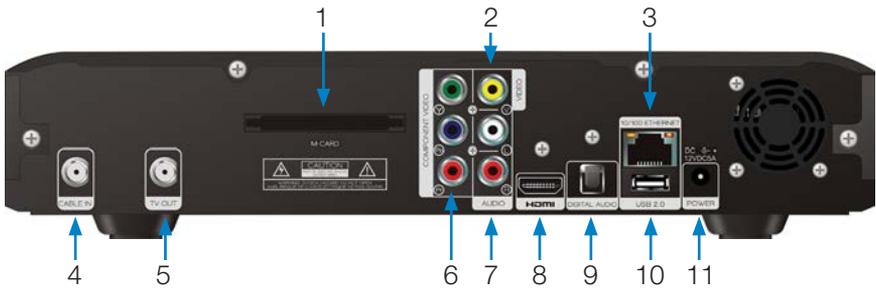
Entone Kamai 500



1. **Cable In** Connects the set top box to your TV using a standard coax cable - provides audio and video.
2. **Audio (Digital)** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
3. **Audio Visual Out** (Composite Video and Stereo Audio) Connects the set top box to your TV or VCR to provide good quality video and stereo audio - custom Amino cable has 10-pin connector at set top box end and yellow, red and white RCA connectors at TV/VCR end.
4. **HDMI** (High Definition Media Interface) Connects the set top box to your HDTV using an HDMI cable - provides audio and video.
5. **Network (Ethernet)** Connects the set top box to the video service using a CAT5 Ethernet cable. **DIGITAL AUDIO** (S/PDIF) Connects the set top box to a home theater system via fiber optic cable for best quality audio - provides audio only.
6. **Power Adapter** Provides power to the set top box.

Set Top Box

Entone Magi 450



1. **M-CARD** For service provider use only.
2. **VIDEO** Connects the set top box to provide good quality video - provides video only.
3. **10/100 ETHERNET** Connects the set top box to the video service using a CAT5 Ethernet cable.
4. **CABLE IN** Connects the set top box to a wall jack using coax cable to provide video service.
5. **TV OUT** Connects the set top box to your TV using a standard coax cable - provides audio and video.
6. **COMPONENT VIDEO Y/PB/PR** Connects the set top box to your TV to provide very high-quality video - provides video only.
7. **AUDIO LEFT/RIGHT** Connects the set top box to provide stereo audio - provides audio only.
8. **HDMI** Connects the set top box to your HDTV using an HDMI cable - provides best quality audio and video.
9. **DIGITAL AUDIO** Connects the set top box to a home theater system to provide surround sound audio - provides audio only.
10. **USB 2.0** (Universal Serial Bus) Connects the set top box to technician's equipment and other USB devices. This is also used to connect a keyboard for advanced applications, widgets, etc.
11. **POWER** Provides power to the set top box.

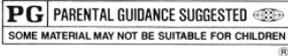
Movie Ratings

MPAA (Motion Picture Association of America) Ratings System



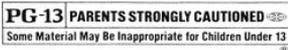
G – General Audience

According to the MPAA Rating board, a movie with this rating does not contain offensive material and is appropriate for all ages.



PG – Parental Guidance Suggested

PG-rated films call for parental guidance. There may be some profanity, mild violence, or brief nudity in these films. But these elements are not deemed so intense as to require that parents be strongly cautioned beyond the suggestion of parental guidance. There is no drug use content in a PG-rated film.



PG-13 – Parents Strongly Cautioned

A PG-13 film is one which leaps beyond the boundaries of the PG rating in theme, violence, nudity, sensuality, language, or other contents, but does not quite fit within the Restricted “R” category. Any drug use content will initially require at least a PG-13 rating.



R – Restricted

An R-rated film may include hard language, tough violence, nudity within sensual scenes, drug abuse, and/or other mature elements. Parents are counseled to take this advisory rating very seriously.



NC-17 – No Children 17 or Under

NC-17 does not necessarily mean “obscene or pornographic” in the often accepted or legal meaning of those words. The reasons for the application of an NC-17 rating can be violence, sexual activities, aberrational behavior, drug abuse, or any other highly mature elements that most parents would consider off-limits for viewing by their children.

TV Ratings

TV Parental Guidelines Ratings System

The TV Parental Guidelines ratings provide program ratings and content ratings. This provides a clearer idea of the reason for a program's rating.

Program Ratings



TV-Y – All Children

This program is designed to be appropriate for all children.



TV-Y7 – Directed to Older Children

This program is designed for children age 7 and above. It may include mild fantasy violence or comedic violence.



TV-G – General Audience

Most parents would find this program suitable for all ages.



TV-PG – Parental Guidance Suggested

This program contains material that parents may find unsuitable for younger children.



TV-14 – Parents Strongly Cautioned

This program contains some material that many parents would find unsuitable for children under 14 years of age.



TV-MA – TV Mature Audience Only

This program is specifically designed to be viewed by adults and therefore may be unsuitable for children under 17.

Content Ratings

Content Ratings are shown just below the program rating.

FV: Fantasy Violence (only applied to TV-Y7)

For those programs where fantasy violence may be more intense or more combative than other programs in this category.

The meaning of a content rating increases as the program rating increases.

V: Violence	TV-PG: Moderate; TV-14: Intense; TV-MA: Graphic
S: Sexuality	TV-PG: Some; TV-14: Intense; TV-MA: Explicit
L: Language	TV-PG: Infrequent; TV-14: Strong; TV-MA: Crude
D: Dialogue	TV-PG: Some; TV-14: Intense; TV-MA: Not used

For more information on TV Parental Guidelines Monitoring Board and its rating system, please visit www.tvguidelines.org.

Note: If you block unrated programs with parental control settings, you may be blocking a sports or news program that isn't rated.



579 Stoney Landing Road, Moncks Corner, SC 29461

888-746-4482 • www.HomeSC.com