

## **DETARIFFING LETTER**

Dear Home Telecom Long Distance Customer:

Recently, the Federal Communications Commission (FCC) issued an order requiring all long distance companies to detariff their state-to-state and international long distance service. In other words, we are no longer required to file our rates, terms, and conditions (a.k.a. a service tariff) with the FCC. We will now provide service using a Long Distance Service Agreement. This is similar to the way many other service providers operate. This detariffing will not in any way change your long distance service, the price you pay, or our commitment to you as a customer. Long distance services for calling within the state will continue to be provided under tariff filed with the South Carolina Public Service Commission.

For your convenience, a model of this agreement will also be posted on our website, [www.homescc.com](http://www.homescc.com). You should keep a copy for your records, but you do not need to take any action. As a Home Telecom Long Distance customer, you accept the terms and conditions of the Service Agreement simply by continuing to use or pay for state-to-state and international calls. Again, your long distance service and rates will not change.

The Service Agreement includes a summary of the current terms and conditions contained in the Home Telecom Long Distance Rates, Terms and Conditions Guidelines which describes each of the many available services, rate plans and any special terms or conditions that may apply. These Rates, Terms and Conditions Guidelines are available for your inspection at the Home Telecom Business Office, from any Home Telecom customer service representative, and will also be available on our website, [www.homescc.com](http://www.homescc.com).

To help you better understand this process, we have also enclosed a list of frequently asked questions regarding the detariffing of state-to-state and international long distance services and the related customer benefits. Remember that the FCC order will not affect your service, the way you are billed or the prices you pay. Your state-to-state and international long distance services will continue to be provided at the same rates, with the same terms and conditions as in the past. Any questions regarding this letter and enclosed information should be directed to a Home Telecom customer service representative at 1-888-746-4482 (Toll Free).

Sincerely,

Home Telecom