WHAT YOU SHOULD KNOW ABOUT THE EMERGENCY BROADBAND BENEFIT

What is it?

A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

• Up to $50/month discount for broadband services

Who is eligible?

A household is eligible if one member of the household:

• Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
• Receives benefits under the free and reduced-price school lunch or breakfast program;
• Received a Federal Pell Grant during the current award year;
• Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
• Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

How do I apply?

There are three ways to apply for the Emergency Broadband Benefit.

1 **Contact Home Telecom Directly If You Are a Lifeline Customer**

As a participating provider, Home Telecom will need you to fill out an additional form and return it to them.

2 **Online** *Not a Current Home Telecom Lifeline Customer?*

Use the online application at **GetEmergencyBroadband.org**

3 **By Mail**

Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

For additional information, **Call 833-511-0311**, or visit **fcc.gov/broadbandbenefit**