

# UNDERSTANDING YOUR BILL

Your account number, name, bill date, and bill due date.

1


The latest promotion or message from Home Telecom for the month.

3

5

Tear off perforated bill stub and return this stub with your payment in the envelope provided. This is only required for customers still receiving a paper bill.

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**HOME TELECOM**  
579 STONY LANDING RD  
MONCK'S CORNER SC 29461

Visit us on the web  
[www.HomeSC.com](http://www.HomeSC.com)

**Account Number:** 0447012345  
**Account Name:** JANE DOE  
**Bill Date:** November 25, 2022  
**Due Date:** 5TH OF MONTH

Account Summary	
<b>Last Month</b>	
Balance from last statement	0.00
<b>This Month</b>	
Customer Charges	173.95
Customer Taxes, Surcharges, & Fees	11.82
Internet Charges	9.95
Internet Taxes, Surcharges, & Fees	1.10
Video Charges	26.93
Video Taxes, Surcharges, & Fees	3.03
<b>Current Charges</b>	<b>\$226.78</b>
<b>Total Amount Due</b>	<b>\$226.78</b>

**Best-in-class Wi-Fi** that puts you in control of their online time.

**\$5.95** /month\* for the first 6 months!  
Set time limits by device!

**HomeSC.com/MyWiFi-Xtreme**

\*Some restrictions and requirements may apply. Visit site for more details.

Pay your bill online at [HomeSC.com](http://HomeSC.com).  
Your security code is **2345**

**You saved over \$52.00**  
this month by bundling your services!


Home Instant Info-Line - a quick, convenient, automated 24 hour service for checking and paying your account balance. Call (888) 899-4663 from any touch tone phone. You will need your four digit Home Instant Info-Line code. **Your code is : 2345**

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0447 - 55AC


HOME TELECOM  
PO BOX 1194  
MONCK'S CORNER SC 29461

JANE DOE  
1234 Home Telecom Lane  
MONCK'S CORNER SC 29461



0447012345000000226783

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*



FOR CHANGE OF ADDRESS OR AUTOMATED PAYMENT.  
Please check here and complete form on reverse. Thank you.

**Account Number:** 0447012345  
**Bill Date:** November 25, 2022  
**Due Date:** 5TH OF MONTH

Remit To:  
HOME TELECOM  
PO BOX 1194  
MONCK'S CORNER SC 29461-1194

Balance Due - Please Remit: \$226.78

Amount Enclosed: \$

Your account summary including last month's balance and this month's current charges for all services you are currently subscribed too.

2

Displays your security code needed for online bill pay setup along with any monthly bundle savings. Bundle savings will only display, if you are in a bundle.

4

Displays your current bill date and due date for your bill.

6

7

The total amount due.

8

This page displays frequently asked questions, support contact numbers, and quick forms. Simply send the completed forms in with your payment whenever you need to make a chance to your Bank Draft. Authorization or if you need to change your Billing Address.

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Thank you for choosing **Home Telecom**, a locally owned and operated company for your telecommunications needs. For your convenience we have outlined below some of the most frequently asked questions.

**Answers To Your Questions**

**When is my payment due?**

Payment is due on or before the due date specified on the front of your bill.

**How do I pay my bill?**

The most convenient and reliable method of payment is bank draft. To sign up for this service see authorization form below. Other convenient methods are on-line bill payment at [www.HomeSC.com](http://www.HomeSC.com) and Home Instant Info-Line.

When mailing your payment, write the amount paid on the remittance slip. Also, write your area code and telephone number on your check. Place the remittance slip and check in the return envelope supplied and mail it to the following location:

**Home Telecom**  
PO Box 1194  
Moncks Corner, SC 29461

Or you may choose to use our 24 hour depository located at one of our three Business Offices.

**579 Stony Landing Road**     **230 Seven Farms Drive, Suite 104**  
**Moncks Corner, SC**             **Daniel Island, SC**

**2750 Hwy 52**  
**Moncks Corner, SC**

**How do I contact Home Telecom?**

Website: [www.HomeSC.com](http://www.HomeSC.com)

Residential Billing	800-577-2799 (Toll Free)
Business Billing	888-571-5775
Technical Support	888-227-4040

**Rate Codes for Long Distance**

Class of Call (1st letter):  
CB = Person Call Back  
CC = Calling Card  
CL = Collect  
CP = Collect Plan  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings  
EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

Rate Period (2nd letter):  
D = Day                     MP = Multi Rate Periods  
E = Evening             P = Peak  
N = Night                 O = Off Peak  
W = Weekend

**Who do I call before I dig?**

South Carolina has a statewide system which allows you to call one telephone number to protect buried utilities from becoming damaged by digging or excavating. Call 811 or 1-888-721-7877 before you do any of the following: Planting trees, trenching, digging fence post holes or drainage ditches, drilling or boring, soil ripping, grading, etc.

**Bank Draft Authorization**

If you would like the convenience of paying this bill by bank draft, please complete the information and attach a voided check. Your payment will be deducted from your account approximately 15 days after your bill date.

New Bank Draft      Change Existing Bank Draft

Bank Name: \_\_\_\_\_  
Account Name: \_\_\_\_\_  
Your Account Number: \_\_\_\_\_  
Bank's ABA Number: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

**New Billing Address**

Address: \_\_\_\_\_  
City/St: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Signature: \_\_\_\_\_

This will display a cost breakdown for current services, other charges, credits, usage, taxes, surcharges, fees, and total charges.

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Current customer charges for your services will display any bundle you are currently subscribed to with a description of what is included, quantity, amount, total charges, and charges for government taxes, surcharges and fees.


11

Under customer charges you will be able to view each of your services separately which will include a description of current charges, quantity, amount, total charges for that service including government taxes, surcharges and fees.

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Note that any services included in a bundle will be broken out in the "Current Customer Charges" section.

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**HOME TELECOM**

**Account Number:** 0447012345  
**Account Name:** JANE DOE  
**Due Date:** 5TH OF MONTH  
Visit our website at [www.HomeSC.com](http://www.HomeSC.com)

**Summary of Current Account Activity**

Services	Monthly Charges	Other Charges & Credits	Usage	Taxes, Surcharges & Fees	Total Charges
0000012345A JANE DOE	173.95	0.00	0.00	11.82	185.77
8431230000 Internet	9.95	0.00	0.00	1.10	11.05
8431234567 Video	26.93	0.00	0.00	3.03	29.96
JANE DOE	<b>210.83</b>	<b>0.00</b>	<b>0.00</b>	<b>15.95</b>	<b>226.78</b>
<b>Account Total</b>	<b>\$210.83</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$15.95</b>	<b>\$226.78</b>

**Current Customer Charges for JANE ROLLINGHAM**

Non-Payment of charges noted with an asterisk (\*) may result in disconnection of your local telephone service

**Customer No 0000012345A**  
**JANE DOE**

Service	Qty	Amount	Total
<b>Charges for 11/25/22-12/24/22 - 1 MONTH</b>			
ESSENTIAL HOMESTREAM FTTH 300MBPS			
RES FTTH 300MBPS	1	68.96	68.96
HOMESTREAM BASIC VIDEO	1	66.70	66.70
HOMESTREAM ESSENTIAL VIDEO ADD-ON	1	27.60	27.60
HOMESTREAM LIMITED BASIC VIDEO	1	10.69	10.69
<b>Subtotal Monthly Charges</b>			<b>\$173.95</b>
<b>Government Taxes, Surcharges, &amp; Fees</b>			
STATE TAX - SC		6.49	6.49
BERKELEY COUNTY TAX		1.09	1.09
BERKELEY TRANSPORTATION		1.09	1.09
CATV Fran Fee-Birky City		3.15	3.15
<b>Subtotal Government Taxes, Surcharges &amp; Fees</b>			<b>11.82</b>

The Customer charges shown above are being billed on behalf of HOME TELECOM

**Current Internet Service**

**Internet ID 8431230000**  
**JANE DOE**  
**1234 Home Telecom Lane**  
**Moncks Corner, SC 29461**

Service	Qty	Amount	Total
<b>Charges for 11/25/22-12/24/22 - 1 MONTH</b>			
MYWIFI XTREME	1	9.95	9.95
<b>Subtotal Monthly Charges</b>			<b>\$9.95</b>
<b>Government Taxes, Surcharges &amp; Fees</b>			
FEDERAL TAX		0.30	0.30
STATE TAX - SC		0.60	0.60
BERKELEY COUNTY TAX		0.10	0.10
BERKELEY TRANSPORTATION		0.10	0.10
<b>Subtotal Government Taxes, Surcharges &amp; Fees</b>			<b>\$1.10</b>

The Internet charges shown above are being billed on behalf of HOME TELECOM

**Current Video Service**

**Video ID 8431234567**  
**JANE DOE**

**1234 Home Telecom Lane**  
**Moncks Corner, SC 29461**

Monthly Charges	Qty	Amount	Total
<b>Charges for 11/25/22-12/24/22 - 1 MONTH</b>			
HOMESTREAM 1 STREAM	1	0.00	0.00
HOMESTREAM 50 DVR HOURS	1	0.00	0.00
FED COMMUNICATION COMMISSION FEE	1	0.08	0.08
BROADCAST TV SURCHARGE	1	26.85	26.85
<b>Subtotal Monthly Charges</b>			<b>\$26.93</b>
<b>Government Taxes, Surcharges &amp; Fees</b>			
STATE TAX - SC		1.66	1.66
BERKELEY COUNTY TAX		0.28	0.28
BERKELEY TRANSPORTATION		0.28	0.28
CATV Fran Fee-Birky City		0.81	0.81
<b>Subtotal Government Taxes, Surcharges &amp; Fees</b>			<b>\$3.03</b>

The Video charges shown above are being billed on behalf of HOME TELECOM

This page provides a detailed summary of your account charges. These are the charges listed in your account summary section which is on the first page of your bill.

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