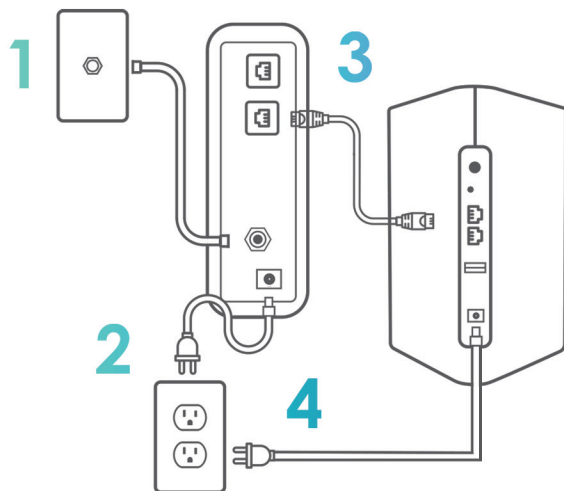


# SELF-INSTALL GUIDE CABLE MODEM

*Let's get started!*

Whether you are streaming, surfing or gaming, your Home Telecom internet connection is made to do it all. Simply follow these step-by-step instructions for an easy installation!

## EQUIPMENT DIAGRAM:



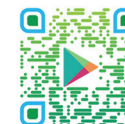
## CONNECT EQUIPMENT:

- 1 Connect the end of the coax cable to the existing cable connector on the modem. Hand-tighten the connectors to avoid damaging them.
- 2 Be sure the cable modem is plugged into a power outlet and the coax cord is screwed into the coax outlet. Wait for the modem to fully boot up before proceeding to the next step.
- 3 Connect one end of the Ethernet cable to the port labeled "Ethernet" on the cable modem. Connect the other end of the Ethernet cable to the port labeled "WAN" on your router.
- 4 Plug in the power cord of your new router and let it boot up. After about 10 minutes, a solid green light will indicate that you have successfully connected your new equipment to the internet. You are now ready to finish setting up your service. *Note: If a flashing red light appears, verify that the WAN cable is connected to the correct port.*
- 5 Download the MyWiFi Xtreme App on your smartphone or tablet to complete your Wi-Fi set up. This will include an important step in setting up your SSID (Wi-Fi Name) and password. If additional assistance is needed, check out the MyWiFi Xtreme App Install sheet.

Open the camera on your smart phone and hover to easily search for the MyWiFi Xtreme App!



Apple



Android

# PLACEMENT FOR YOUR ROUTER:

Placement of your Wi-Fi system is important. Place the equipment in a well-ventilated, central location in your home.

Do not place your Wi-Fi equipment:

- behind a large mirror or in a room that is separated from the rest of the home by dense building materials, like concrete or brick.
- next to other household devices that also emit signals that might interfere with your Wi-Fi signal, such as microwaves, baby monitors and cordless phones.
- next to large metal household appliances, like a refrigerator, freezer, washer or dryer.
- on or near the floor.

Check your cable connections. Connectors should be tight. The coax cable should not be pinched, kinked, or bent sharply—any of these can cause a break or short in the cable. If this happens, you may have to replace the cable. You should not have a splitter between the Cable Modem and CATV outlet. If you have splitters, remove the splitters and connect the Cable Modem directly to the outlet.

MODEM  
LED  
LIGHTS







ROUTER  
LED  
LIGHT






HOME  
TELECOM

## ADDITIONAL INFO:

### MODEM

 Power	<b>Green:</b> Power is properly connected. <i>Icon does not flash.</i>
 Receive	<b>Blue:</b> High-speed Internet connected with bonded downstream channels. <i>May flash while it is scanning for a connection and then turn SOLID Blue.</i>
 Send	<b>Blue:</b> High-speed Internet connected with bonded upstream channels. <i>May flash while it is scanning for a connection and then turn SOLID Blue.</i>
 Online	<b>Green:</b> Cable Modem is connected to the Internet. <i>May flash while it is scanning for a connection and then turn SOLID Green.</i>
<b>Note:</b> During Startup, all four LEDs will flash and then light up SOLID in sequence. If the Power LED does not light up SOLID, check that the power cord is securely connected to the Modem and the electrical wall outlet before contacting Home Telecom. If the other LEDs do not light up SOLID Green or Blue (according to this chart), please contact Home Telecom for assistance.	

### ROUTER

Power-up Status	Function	LED Status
Off	Power is off. • The unit has not been turned on or • There is no power to the unit or • The UPS battery has been discharged and there is insufficient power to continue operation <b>Note:</b> LED is off.	
Booting up, Software Upgrade in Process	Unit is in the boot-up process or service/software is being upgraded. Flashes orange every second assuming software has taken over. <b>Note:</b> LED is on.	
Boot-up Failure	Boot-up failed (assuming software has taken over) <b>Note:</b> LED is on. Cycles at 8/10 of a second.	
Connected to Internet	Unit has successfully booted up, local services are up, and connected to the Internet. <b>Note:</b> LED is on.	
Service Failure, No Internet	No service, no Internet. <b>Note:</b> LED is on. Cycles at 1.6 seconds.	

Need  
more help?

Check out our  
tutorial videos  
here!



SUPPORT: 888-895-7879



ONLINE SUPPORT: HOMESC.COM/SUPPORT