

Frequently Asked Questions



Q: How do I reset the device without having to unplug the unit?

A: If the **RESET** button is depressed for less than 5 seconds, it resets the unit using the current configuration settings.

Q: How do I reset the device back to factory settings?

A: Press the **RESET** button on the back of the unit for at least 5 seconds. Please note that if you perform a factory reset you will need to contact Home Telecom to re-set-up your WiFi network.

Q: How does the WPS button work?

A: Pressing the **WPS** button broadcasts your MyWiFi credentials (network password) to other WPS capable devices for a period of 2 minutes, allowing these devices to gain access to the wireless network.

Q: My WiFi signal strength is lower than I expected?

A: A wireless signal degrades with distance and obstructions. Common signal impairments include walls, ceilings, metal, concrete, cinder blocks, fluorescent lights, microwaves, furniture, etc. While the GigaCenter has been optimized to provide wireless coverage for most applications, you may experience weaker signal strength in some areas of your home, depending on where the device is installed.

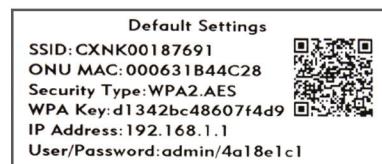
Affix one of two product identification labels (shipped inside the box) here and retain these instructions for future reference:

Support

888-289-5050

Online Support

HomeSC.com/install/mywififtth



EXAMPLE

MyWiFi Self Install Guide

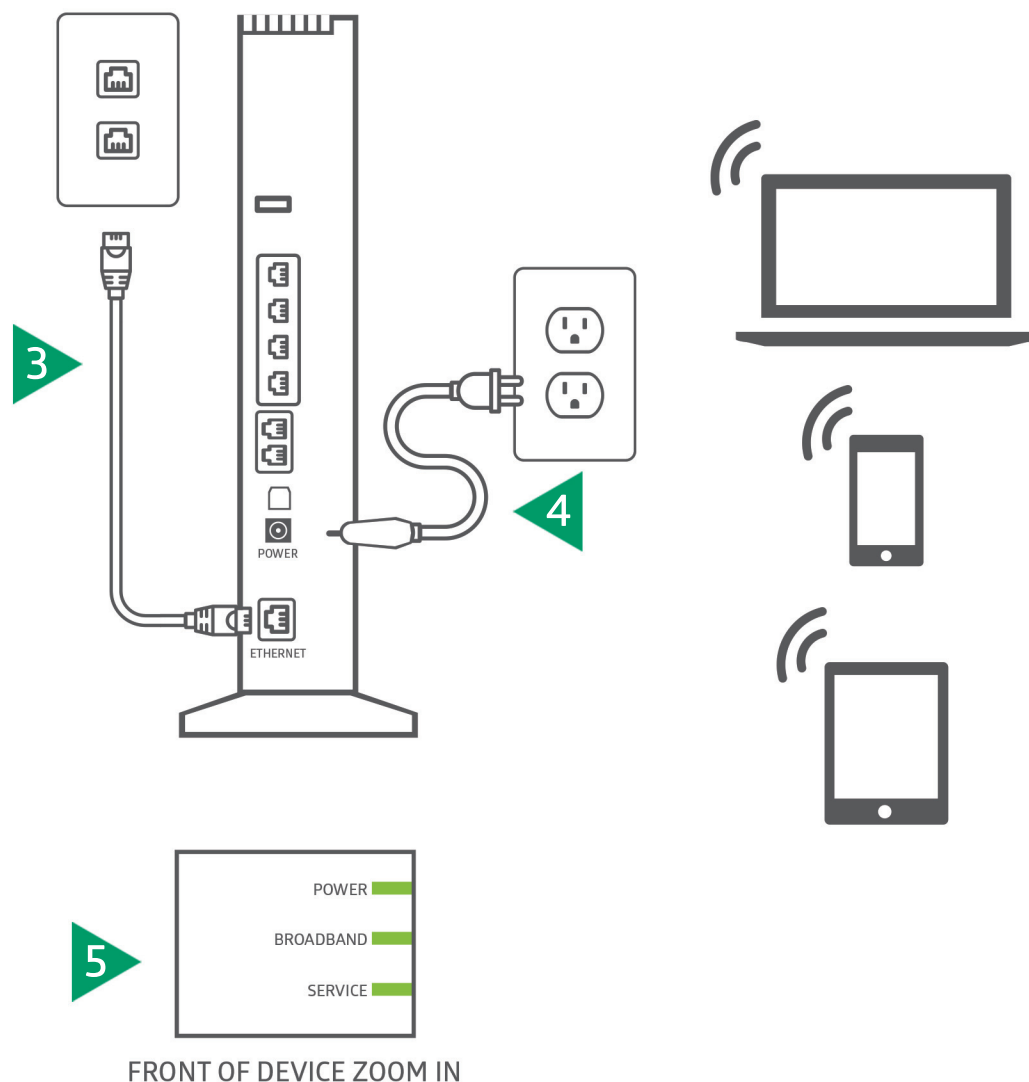
FTTH - 844E GigaCenter

Everything You Need Is Inside ►

- 1 844E GigaCenter
- 1 Power Adapter Cord
- 1 Tabletop Stand
- 1 Ethernet Cable, 6 foot
- 1 Wall Mount Bracket

Welcome to your new GigaCenter, an ultimate wireless media distribution center. It delivers a strong WiFi signal throughout the home for reliable coverage at higher speeds, and allows you to download music, stream videos, and share content over multiple devices simultaneously. The GigaCenter comes with an innovative, smart software that automatically searches for the best channel to provide uninterrupted, fast WiFi while performing optimized and hassle free maintenance in the background. Before we begin your exciting new WiFi Internet experience, let's spend a short moment to set it up.

Equipment Diagram



Connect Equipment

- 1 If you have an existing router unplug it to disconnect the existing WiFi.
- 2 Select a location for your router. The best placement is in the center of the first floor of your home, up off the floor and in a room where the Internet is frequently used. **You will need access to an electrical outlet and an activated Ethernet outlet in the location where you install the router.**
- 3 Connect the white Ethernet cable from the white GigaCenter WAN port to an activated Ethernet jack in your home.
- 4 Install the GigaCenter power adapter cord and then push the ON/OFF button on the GigaCenter to turn it on,
- 5 Wait for the SERVICE LED to come on or begin blinking. **NOTE: LEDs appear as shown after successful start-up provided a broadband signal is present and that services are up and running. Boot-up time takes about 3 minutes.**

Complete Installation

Call Home Telecom Monday through Friday between 8:30 am and 5:00 pm at 888-289-5050 to set your WiFi network name and password.

Connect Your WiFi Devices

Follow the instructions for each device to connect to your WiFi.