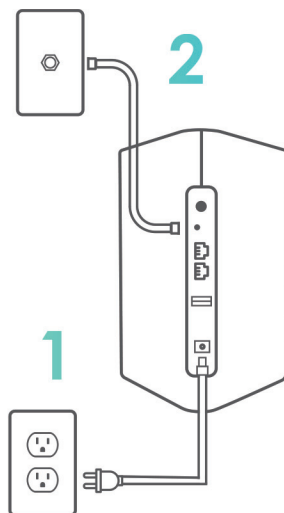# HOME TELECOM
myWiFi XTREME
SELF-INSTALL GUIDE

Let's get started!

Whether you are streaming, surfing or gaming, your Home Telecom internet connection is made to do it all. Simply follow these step-by-step instructions for an easy installation!

EQUIPMENT DIAGRAM:

2

1

CONNECT EQUIPMENT:

1 Locate the new power adapter in the box and insert the cord into the designated "Power" input on new router. Then, plug the other end into the wall socket.

2 Locate the port labeled "WAN" on your existing router. Unplug that cable and plug it into the port labeled "WAN" on your new Home Telecom equipment.

3 Repeat this same process for any ethernet cables on your current router and move them to the same ports on your new router.

4 After about 10 minutes, a solid green light will indicate that you have successfully connected your new equipment to the internet. You are now ready to finish setting up your service. *Note: If a flashing red light appears, verify that the WAN cable is connected to the correct port.*

5 Download the MyWiFi Xtreme App on your smartphone or tablet to complete your Wi-Fi set up. This will include an important step in setting up your SSID (Wi-Fi Name) and password. If additional assistance is needed, check out the MyWiFi Xtreme App Install sheet.

Open the camera on your smart phone and hover to easily search for the MyWiFi Xtreme App!

Apple   Android

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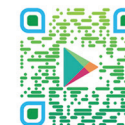
PLACEMENT FOR YOUR ROUTER:

Placement of your Wi-Fi system is important. Place the equipment in a central, well-ventilated location in your home.

Do not place your equipment:
- behind a large mirror or in a room that is separated from the rest of the home by dense building materials, like concrete or brick.
- next to other household devices that also emit signals that might interfere with your Wi-Fi signal, such as microwaves, baby monitors and cordless phones.
- next to large metal household appliances, like a refrigerator, freezer, washer or dryer.
- on or near the floor.

ADDITIONAL INFO:

Power-up Status	Function	LED Status

Off	Power is off.
	• The unit has not been turned on
	  or
	• There is no power to the unit
	  or
	• The UPS battery has been discharged and there is insufficient power to continue operation
	Note: LED is off.	

Booting up, Software Upgrade in Process	Unit is in the boot-up process or service/software is being upgraded. Flashes orange every second assuming software has taken over. **Note:** LED is on.	
Boot-up Failure	Boot-up failed (assuming software has taken over) **Note:** LED is on. Cycles at 8/10 of a second.	
Connected to Internet	Unit has successfully booted up, local services are up, and connected to the Internet. **Note:** LED is on.	
Service Failure, No Internet	No service, no Internet. **Note:** LED is on. Cycles at 1.6 seconds.	

LED LIGHT

Still not working?

Check to make sure the WAN cable is connected securely from the wall to the correct port on your router. You may also try unplugging the power cord for 1 minute and plug back in.

Need more help?
Check out our tutorial videos here!